karma

User manual

Morgan M (MGNM)

☐ Sling Seat (MGNM-SLN)
■ Versus Seat (MGNM-VRS)



CE UKCA

A Better Wheelchair, A Better Fit

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Technical changes and print errors prohibited.

2. Declaration of conformity

karma A Better Wheelchair, A Better Fit

Document No.: DOC-EU-MorganM-04

EU Declaration of Conformity

We, with the information specified in the below,

Our information as the manufacturer:

Manufacturer's Name:	KARMA MEDICAL PRODUCTS CO., LTD
Manufacturer's Address:	NO. 2363, Sec. 2, University Rd., Min-Hsiung Shiang, Chia-Yi County, 62144, Taiwan
SRN (Single Registration Number):	TW-MF-000013206

Our authorized representative:

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in accordance with

Regulation (EU) 2017/745 of the European Parliament and of the council

Annex I, II, III, IV and IX

hereby declare that the medical device specified below:

Basic UDI-DI of Annex VI:	471987385MorganM9Z
Device:	Electrically powered wheelchair
Trade Name or Mark:	Morgan M (MGNM M)
Model Number:	MGNM-SLN, MGNM-VRS MGNM-LTS
Product Code according to EMDN:	Y122127
Product Code according to GMDN:	41875
Classification:	Rule 13 of Class I
UDI-DI:	04719873856800 04719873856817 04719892870894

Page 1 of 2

is in conformity with the applicable requirements of the following documents:

Ref. No.	Title	Edition date
ISO 13485	Medical devices - Quality management systems - Requirements for regulatory purposes	2016
ISO 14971	Medical devices - Application of risk management to medical devices	2019
EN 12182	Assistive products for persons with disability - General requirements and test methods	2012
EN 12184	Electrically powered wheelchairs, scooters and their chargers - Requirements and test methods	2022
EN 62366	Medical devices - Application of usability engineering to medical devices	2015
EN 60601-1	Medical electrical equipment - Part 1: General requirements for basic safety and essential performance	2006
EN ISO 10993-1	Biological evaluation of medical devices - Part 1: Evaluation and testing within a risk management process	2009
EN ISO 10993-5	Biological evaluation of medical devices — Part 5: Tests for in vitro cytotoxicity	2009
EN ISO 15223-1	Medical devices - Symbols to be used with medical device labels, labelling and information to be supplied - Part 1: General requirements	2016
MEDDEV. 2.7/1 Rev. 4	CLINICAL EVALUATION: A GUIDE FOR MANUFACTURERS	2016
MEDDEV 2.12/1 Rev. 8	GUIDELINES ON A MEDICAL DEVICES VIGILANCE SYSTEM	2013

The information on this declaration has been stated on the sole responsibility of KARMA MEDICAL PRODUCTS CO., LTD.

We hereby declare that the device named above has been designed to comply with the relevant sections of the above referenced specifications. The device complies with all General Safety and Performance Requirements.

Intended purpose: The wheelchair is intended to provide mobility for individuals with limited mobility

Date of issue: 9th September 2025

Place of issue: NO. 2363, Sec. 2, University Rd., Min-Hsiung Shiang, Chia-Yi County, 62144, Taiwan

CHEN, YING-CHUN CEO

UK Declaration of Conformity

We, with the information specified in the below,

Our information as the manufacturer:

Manufacturer's Name:	KARMA MEDICAL PRODUCTS CO., LTD
Manufacturer's Address:	NO. 2363, Sec. 2, University Rd., Min-Hsiung Shiang, Chia-Yi County, 62144, Taiwan
SRN (Single Registration Number):	TW-MF-000013206

Our UK responsible person:

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MHRA Reference Number:	11480
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Contact Person:	Mr Mark Duffield
Contact Information:	01527 520 468

in accordance with

UK MDR 2002 and Council Directive 93/42/EEC concerning medical devices in Annexes I, II and VII hereby declare that the medical device specified below:

Basic UDI-DI of MDR (Annex VI):	471987385MorganM9Z
Device:	Electrically powered wheelchair
Trade Name or Mark:	Morgan M (MGNM M)
Model Number:	MGNM-SLN, MGNM-VRS MGNM-LTS
Product Code according to EMDN:	Y122127
Product Code according to GMDN:	41875
Classification:	Rule 13 of Class I
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EN ISO 10993-5	Biological evaluation of medical devices — Part 5: Tests for in vitro cytotoxicity	2009
EN ISO 15223-1	Medical devices - Symbols to be used with medical device labels, labelling and information to be supplied - Part 1: General requirements	2016

The information on this declaration has been stated on the sole responsibility of KARMA MEDICAL PRODUCTS CO., LTD.

We hereby declare that the device named above has been designed to comply with the relevant sections of the above referenced specifications. The device complies with all Essential Requirements.

Intended purpose: The wheelchair is intended to provide mobility for individuals with limited mobility

Date of issue: 9th September 2025

Place of issue: NO. 2363, Sec. 2, University Rd., Min-Hsiung Shiang, Chia-Yi County, 62144, Taiwan

CHEN, YING-CHUN CEO

3. Introduction

Congratulations on your new KARMA product! This product has been made with great care and dedication. The KARMA product will increase your freedom of mobility and independence. KARMA and its resellers all over the world are there to support in any way. So if you have questions or suggestions about our products, do not hesitate to get in contact with us at globalsales@karma.com.tw

Before you use the KARMA product, we strongly recommend you read this manual carefully and always keep it with your product. This way you are always able to find additional information when needed. If you have a visual impairment, user information for this product is available in electronic format on the manufacturer's official website and can be accessed using digital devices with zoom or assistive reading functions.

KARMA runs the policy of continuously product improvement. Therefore, the actual appearance of the products or options might be different from the pictures shown in this manual. KARMA reserves the right to make changes to the product without prior notice.

3.1 Chassis serial number

The chassis serial number is the main identification number of your wheelchair. It is used for service tracking and documentation.
The serial number is located on the front-right section of the chassis.



Chassis serial plate



3.2 UDI Labels

Two versions of the UDI label are used depending on the configuration's compliance with ISO 7176-19 crash-test requirements. The UDI label is located on the left side of the chassis.

1. Crash-test compliant (136 kg configuration)

   This configuration is intended for use as a seat in a motor vehicle when secured with an appropriate wheelchair tiedown and occupant restraint system (WTORS).



2. Non-crash-tested (160 kg configuration)

   NOT intended to be used as a seat in a motor vehicle.





The symbols used on the chassis plate are explained below:



Indicates the model and type of the product.


Indicates indoor- and outdoor use (Class B).

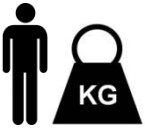

Indicates the date of production.



Indicates the maximum driving speed.



Indicates the maximum slope to drive on.



Indicates the maximum user weight.

SN: stands for the chassis serial number.


Indicates non-compliance with ISO 7176-19. (NOT intended to be used as a seat in a motor vehicle.)

4. Used symbols for warning, caution and note

General admonitions are indicated by a symbol. There are three levels of admonition.

• Warning

⚠ WARNING

If you see this sign, please use extreme caution where this symbol appears. Neglecting these warnings can lead to personal or material damage.

• Caution

⚠ CAUTION

If you see this symbol, use caution to prevent dangerous situations.

• Note

ⓘ NOTE

If you see this symbol we provide additional information which might be good to know. Please take notice of this information.

ⓘ NOTE

- Do not install, maintain or operate the wheelchair without reading this manual. That is, before using the wheelchair, you should read this manual to get familiar with this product.
- Make sure the local reseller has set up the product in a proper way to exactly fit your needs and requirements.
- Always be accompanied by an attendant when you drive the wheelchair for the first time.
- The first drive should take place in a safe and wide area, so you can get acquainted with your wheelchair without any danger.
- Always start to drive the wheelchair at the lowest possible driving speed first.

5. Warranty

KARMA Medical supplies a warranty of frame for a period of 5 years and electrical system (controller, motor, charger, actuator, and PCB) for a period of 1 year after delivery to the customer. Your local supplier will carry out this warranty. For battery warranty, it is subject to the periods set by the manufacturers. Please contact your local supplier in detail.

For a warranty claim, you get in contact with our local authorized KARMA reseller or directly with KARMA Mobility S.L. Make sure you also provide the chassis serial number of your product. The wheelchair must be repaired by a KARMA Medical designated Customer Service agent. This warranty is VOID if the original chassis serial number is removed or altered.

The warranty does not apply to damage or faults of the product caused by wrong or improper use, or neglected maintenance. The evaluation of it is the privilege of KARMA Medical or a representative to be appointed by KARMA Medical.

This guarantee does not apply to components susceptible to wear, such as bearings, cables, carbon brushes, circuit breakers, covers, footplates, light bulbs, pads, side guards, upholsteries, wheels, and similar parts.
The warranty does not cover any consequential costs arising from the rectification of defects, including but not limited to freight and travel expenses, labor charges, service fees, or any transportation costs for repair or replacement.

KARMA Medical reserves the right to alter the specifications at any time. No responsibility can be accepted for any changes in the specifications. Change of specification can be caused by e.g. availability of parts, product improvement based on market experience, changed legislations etc.

KARMA Medical reserves the right to alter the specifications at any time. No responsibility can be accepted for any changes in the specifications.

Change of specification can be originated from e.g. availability of parts, product improvement based on market experience, changed legislations, etc.

⚠ WARNING

- The use of non-original parts on this product can lead to personal or material damage. KARMA Medical cannot be held responsible for these results.
- Repairs executed by unauthorized persons can lead to personal or material damage. KARMA Medical cannot be held responsible for these results.

ⓘ NOTE

If you have any doubt about the service provided to your wheelchair, please contact KARMA Medical Taiwan for information.

6. Intended use/intended user

The Morgan M Versus (MGNM-VRS) powered wheelchair is meant to provide mobility to persons who are not able to walk, stand or use a manual wheelchair, but who are very well able to control and use the interface of a powered wheelchair. Depending on the selected configuration, this wheelchair is designed for a maximum user weight of 136 kg in crash-tested configurations and 160 kg in configurations that have not been crash-tested. Configurations that have been crash-tested according to ISO 7176-19:2008 are intended for use as a seat in a motor vehicle when secured with an appropriate wheelchair tiedown and occupant restraint system (WTORS). Configurations that have not been crash-tested are NOT intended to be used as a seat in a motor vehicle.

Apart from the horizontal mobility, the Morgan M Versus (MGNM-VRS) provides the user with mobility in vertical direction. This includes reaching light switches, a doorbell or doorknobs.

It is strongly suggested to have the use of the wheelchair evaluated by a trained doctor, therapist or other qualified and trained staff.
This wheelchair is not suitable for persons who do not have the cognitive skills to drive a powered wheelchair by themselves. Also, it is not suitable for visually impaired persons.

The expected service life of the product is **five years**, presuming that the product is used daily in accordance with the safety operation instructions, inspection and maintenance instructions, and intended use, which is described in this manual.

7. Intended environment

The Morgan M Versus (MGNM-VRS) powered wheelchair is not restricted to only indoor or only outdoor use. Because the driving wheels are placed in the middle, the wheelchair is extremely maneuverable and is able to cope with many terrain differences. This, combined with the compact size of the product and the excellent speed range and battery capacity, makes the wheelchair suitable for both indoor and outdoor use.

It is allowed to use the wheelchair in different weather conditions. It can be used at temperatures of -25 degrees up to maximum 55 degrees Celsius and the charger operate temperatures is 0 up to 40 degrees Celsius.
However, it must be noticed that metal or plastic surfaces of the wheelchair can become very hot when exposed to direct sun for longer time.

Because of the harmful combination of saltwater and sand, it is advised not to use the wheelchair on beaches. We advise cleaning the wheelchair after having been in contact with sand and/or saltwater as described in the paragraph “cleaning”.

8. Tire pressure

The Morgan M Versus (MGNM-VRS) uses solid or air-filled tires in the front and middle and solid tires in the rear. The choice of having solid or air-filled tires is made by the user during the ordering of the wheelchair. In order to prevent tire damage and to preserve the performance of the wheelchair, the tire pressure must be checked at least on a monthly basis. The tire pressure should be:

Front air-filled tires (small): max. 275 Kpa/40 PSI/2.8 bar
Middle air-filled tires (large): max. 240 Kpa/35 PSI/2.4 bar

⚠ WARNING

When the load exceeds 136 kg, the front caster must be equipped with a PU solid tire. If the load exceeds 136 kg and pneumatic front casters are used, the caster may burst during steering. This may compromise driving safety and could result in personal injury.

9. The wheelchair

9.1 Chassis

The chassis is the base of the wheelchair. It contains wheels, drive motors, batteries and electronics. The steel parts of the chassis are electrolytic anodized and powder coated to ensure a long life without corrosion.



Each of the middle wheels is propelled by a powerful drive motor. These motors also take care of the steering of the wheelchair. With this system, it is possible to turn on the spot. This makes the wheelchair optimal for indoor use.

9.1.1 Chassis suspension

The chassis has independent suspension on each of the six wheels. The stiffness can be adjusted to your personal requirements.



Front suspension

Rear suspension

9.1.2 Lights and reflectors (Optional)



The chassis has very strong and bright LED lights (L) to make sure you can have a safe drive in the dark. The red reflectors in the rear also make you visible to other people as well. The lights fulfill the European requirements. The additional LED indicators give our environment clear information in which direction you want to go.

9.1.3 Tie-down loops



Tie-down loops in the front *Tie-down loops in the rear*

The wheelchair securement points (tie-down loops) for strap-type tiedowns are identified by the following symbol.



Further information on transportation of the wheelchair can be found in the “Transportation” chapter.

⚠ WARNING

As of this date, the **Morgan M Versus (MGNM-VRS) with a maximum user weight of 160 kg** has NOT been tested for safety in collisions according to ISO 7176-19. Therefore, the configuration with a 160 kg maximum user weight cannot be used as seats in any vehicles. That is, KARMA recommends that users are NOT transported in any vehicle while seated in the wheelchair. In the case of accident or a sudden stop, the user could be thrown from the wheelchair and get injured. The suggested solution is to transfer the user from the wheelchair into a normal seat of the vehicle and to securely stow the wheelchair in a separate compartment.

9.1.4 Battery compartments

The batteries are mounted as low as possible in the center into the chassis, to provide an optimal center point of gravity. This results in a maximum stability of the wheelchair. The compartment can hold maintenance-free batteries up to 80Ah. For the specification of the batteries see the chapter technical specifications.

The maintenance-free batteries can be reached from the front and rear sides. They can be replaced whilst the user is still in the wheelchair.

For more details of changing the batteries, please check the paragraph “battery replacement”.



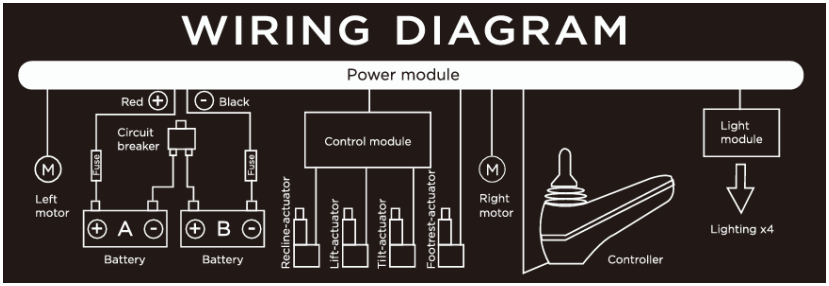
Front battery box

⚠ CAUTION

When pulling the battery out of the box, do mind to not overstretch the cables. This might lead to technical failure.

⚠ CAUTION

Before reconnecting the battery, read the wiring instructions on the inside of the battery cover.


WIRING DIAGRAM
Power module
Red
Black
Circuit breaker
Fuse
Fuse
Left motor
A
B
Battery
Battery
Control module
Recline-actuator
Lift-actuator
Tilt-actuator
Footrest-actuator
Right motor
Controller
Light module
Lighting x4

9.1.5 Circuit breaker

The chassis contains a circuit breaker which is located at the front of the chassis. The circuit breaker protects the whole electrical system of the wheelchair. This circuit breaker will only trip if there is a serious problem with the wheelchair.



Position of the circuit breaker

This situation happens typically when the wheelchair is climbing up a hill that is steeper than what is restricted. Should the circuit breaker pop-up, you need to eliminate the cause first. And then, press down the circuit breaker. You will be able to drive again.

⚠ CAUTION

If the circuit breaker has tripped, do not replace it immediately. First contact your local supplier to have the wheelchair checked.

⚠ CAUTION

Only use original circuit breaker as replacement. Using other circuit breaker might lead to material damage to the wheelchair.

9.2 Seat

The seating system is designed to optimize the seating comfort to the user. It can be adjusted in seat depth and seat width. A rail on each side provides mounting point for accessories like hip supports or safety belts. The seat plate is flat so other seating cushion can be fitted on to the seat as well.



9.2.1 Versus seating frame

The best possible sitting support is accomplished by an individual combination of a wheelchair base and the proper seating elements. Versus seat allows the adjustment of the seat and backrest angle to each user's exact needs. In addition, the various modular seating elements can be chosen within Versus seat system, depending on the functional limitations of the user. By that the seat can perfectly be assembled for each specific need.

Versus seat system advantages:

- Interchangeability of various seating elements
- Modular product structure with many options



User benefits:

- Optimal seating support
- Good pressure distribution
- Perfect posture
- Excellent comfort

Versus seat includes the following elements:

- Seat cushions
- Backrests
- Leg supports
- Armrests
- Headrests
- Seating elements



9.2.2 Seat cushion

The padded cushion is available in various sizes and offers optimal comfort and support. The covers are available in airmesh or water-repellent substance. The cushion is fixed with clips on the seat frame.

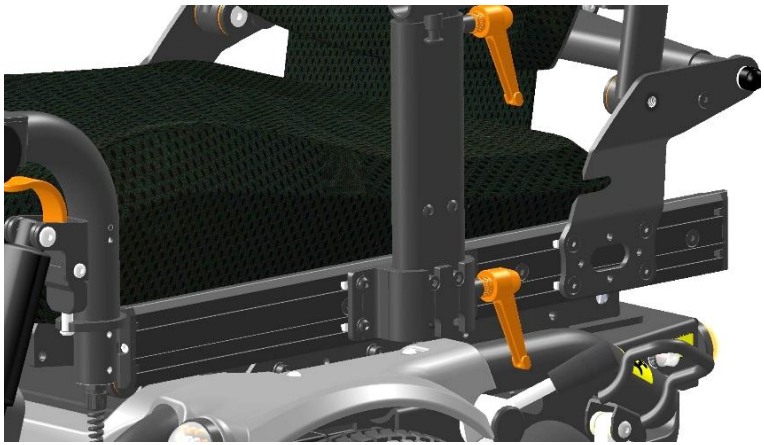


NOTE

Using other cushions with different thickness might influence the biomechanical function of the legrest and/or backrest.

9.2.3 Seat rail

On each side of the seat frame there is a rail to mount different accessories to the wheelchair.



Seat rail

9.2.4 Seat tilt (Optional)

The seat tilt can be used to release pressure. The tilting angle is from 0 to 45°. The tilting function can also be used when driving down a slope for compensating the negative seat angle. This provides a more stable seat position and safe driving. The intended operators are the occupant and the assistant.



If the tilt is activated over a certain angle, the driving speed will be reduced. This is to reduce the risk of danger whilst driving at high speed.

⚠ WARNING

- To ensure stability, do not tilt the seat while driving uphill.
- Tilting on uphill slopes might lead to instability and bodily injury or cause personal or material damage.

⚠ CAUTION

Always drive carefully on slopes. The angle of the slope has great influence on the total stability of the wheelchair.

⚠ CAUTION

When tilting, always check if there are no obstructions close to the wheelchair, especially in the front or rear of the wheelchair.

⚠ CAUTION

When tilting, the wheelchair will get longer. This has influence on the driving characteristics of the wheelchair. Make sure there is enough space to drive.

ⓘ NOTE

When driving downhill, it is recommended to use the seat tilt to compensate the negative seat angle.

9.2.5 Seat lift (Optional)

The seat lift is centrally mounted into the chassis. With this lift the seat can be raised stepless up to 300 mm. This enables the user to have more freedom of movement, not only in horizontal area, but also in the vertical area. The seat lift can be stopped at any height and will be automatically locked in position. The intended operators are the occupant and the assistant.



Whilst lifting the seat, the driving speed will always automatically be reduced to gain maximum stability. At high seating position also, the seat tilt will be blocked to gain maximum stability. The seat height can be set to every height position by the user.

⚠ WARNING

Do not drive on slopes or over obstacles while the seat is lifted. Always make sure the seat is at the lowest position before driving on slopes. Only use the seat lift on flat areas at a slow speed. Lifting high on slopes might lead to instability and bodily injury or cause personal or material damage.

ⓘ NOTE

The seat lift can also be very helpful for transferring or lifting the user in or out of the wheelchair.

9.2.6 Upholstered backrest

The upholstered backrest is available in different sizes in lengths and widths to give the users maximum support and comfort. The cloth is available in airmesh or breathing but waterproof cloth.



9.2.7 Backrest

Tool adjustable recline backrest



The backrest angle can be set by changing the length of the threaded rod of the backrest tube.

Manual stepless recline backrest (Optional)



The mechanical adjustable recline backrest uses a stepless telescopic tube with quick release and lock lever action. The manual stepless recline can be set up to 115°. The intended operator is the assistant.

Powered recline backrest (Optional)

The power recline backrest can be set from 90° to 135°. It gives the user the possibility to move into a laying position or a very active sitting position. The intended operators are the occupant and the assistant.



If the reclined backrest position is activated over a certain angle, the driving speed will be reduced. This is to reduce the risk of danger whilst driving at high speed.

⚠ WARNING

To ensure stability while driving uphill, always keep the backrest in an upright position. Failing to do so might lead to instability and bodily injury or cause personal or material damage.

⚠ CAUTION

Always drive carefully on slopes. The angle of the slope has great influence on the total stability of the wheelchair.

⚠ CAUTION

When reclining, always check if there are no obstructions close to the wheelchair, especially in the rear of the wheelchair.

⚠ CAUTION

When reclining, the wheelchair will get longer. This has influence on the driving characteristics of the wheelchair. Make sure there is enough space to drive.

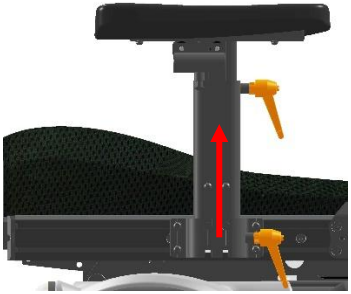
9.2.8 Armrest

T-bar armrest

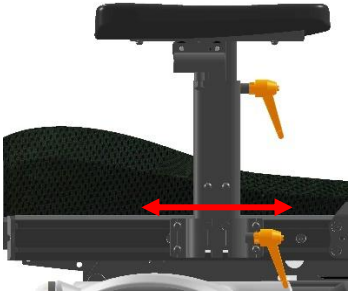
The T-bar armrest is easy to adjust in height, depth and position. Different upholsteries are available for good support and comfort. The armrest can be detached from the seat frame to allow for side transfer. The intended operators are the occupant and the assistant.



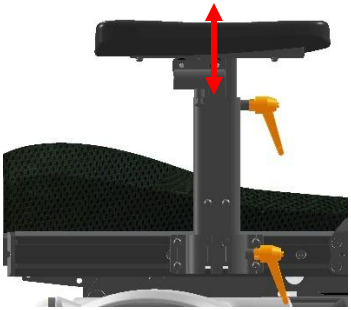
T-bar armrest



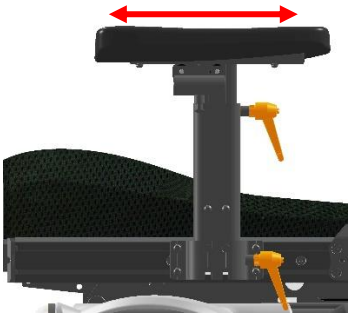
Detachable armrest



Position adjustable



Height adjustable



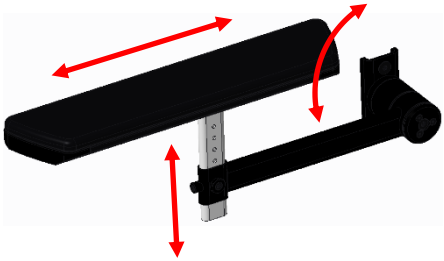
Depth adjustable

Flip-up armrest (Optional)

The flip-up armrest is adjustable in height, depth and can hold different sizes of armpad. The design is made to be flipped up backwards for easy side transfer in and out of the wheelchair. Its open design allows to mount additional hip supports on the seat frame as well. The intended operators are the occupant and the assistant.



Flip-up armrest, seat frame mount



Flip-up armrest, backrest mount

9.2.9 Legrest

9.2.9.1 F-type legrest

The legrest can be swung away and detached for transportation or storage. The legrest can be adjusted in length and in depth.

To swing away and detach the legrests, pull the swing-away lever, then you can swing away and/or detach the legrests. It makes transferring in and out of the chair easier.







⚠ CAUTION

When stretching the legrest, always check if there are no obstructions close to the wheelchair, especially in the front of the wheelchair.

⚠ CAUTION

When stretching the legrest, the wheelchair will get longer. This has influence on the driving characteristics of the wheelchair. Make sure there is enough space to drive.

9.2.9.2 Manual elevating legrest adjustment (Optional)

The separate legrest uses left and right mounted tubes on which the footplates are mounted. The footplates come in different sizes. The legrest can be adjusted in length (left and right sides are independent), knee angle, and footplate angle (left and right sides are independent). The footplates can be flipped up sideways for easy transfer. The legrest can be swing-out sideways and have a quick-release mounting system. The intended operators are the occupant and the assistant.

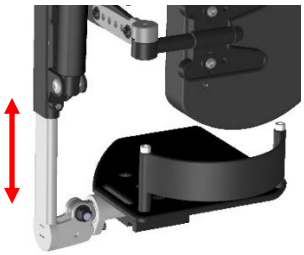
Calf support is available as an option. It can be adjusted in height, depth, width, and angle, which gives additional support for users. The intended operator is the assistant.



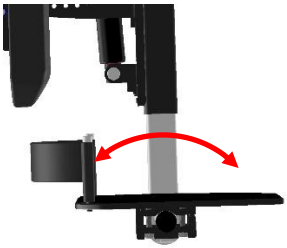
Legrest angle 90°



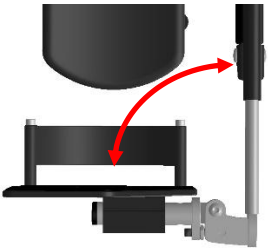
Legrest elevated



Height setting



Angle setting



Flip-up sideways

9.2.9.3 Powered elevating legrest adjustment (Optional)

With a powered legrest, the knee angle can be set from 105° up to a nearly fully stretched legrest angle. The biomechanical movement (turning point at knee joint height) ensures the lower leg length will always be the same. The legrest can swing sideways after unlocking to enable a barrier-free entrance or exit from the seat.



If the legrest is stretched over a certain angle, the driving speed will automatically be reduced for safety reasons.

⚠ CAUTION

When stretching the legrest, always check if there are no obstructions close to the wheelchair, especially in the front of the wheelchair.

⚠ CAUTION

When stretching the legrest, the wheelchair will get longer. This has influence on the driving characteristics of the wheelchair. Make sure there is enough space to drive.

9.2.9.4 Tool adjustable central mounted legrest adjustment (Optional)

The legrest uses a central mounted tube on which the footplates are mounted. The footplates come in two different sizes. The legrest can be adjusted in length (left and right footplate independent), knee angle, and footplate angle (left and right independent).
The footplates can be flipped up to decrease the size of the wheelchair for transportation or storage. A built-in rail can be used to mount calf supports.



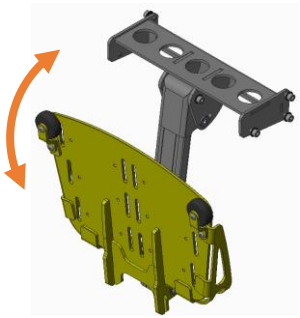
Legrest angle 90°



Legrest elevated



Footplate height, angle setting



Footplate flip-up sideways

⚠ CAUTION

- Do not stand on the footplate as the user might fall.
- When negotiating curbs and obstacles, the position of the legrest should be set higher than the curbs and obstacles.

9.2.9.5 Manual / powered central mounted legrest adjustment (Optional)

NOTE

Both manual and powered central mounted legrest w/ biomechanical compensation are not compatible with 337–415 mm seat width.

The legrest uses a central mounted tube on which the footplates are mounted. The footplates come in two different sizes. The legrest can be adjusted in length (left and right footplate independent), knee angle, and footplate angle (left and right independent).
The footplates can be flipped up to decrease the size of the wheelchair for transportation or storage. A built-in rail can be used to mount calf supports.





CAUTION

- Do not stand on the footplate as the user might fall.
- When negotiating curbs and obstacles, the position of the legrest should be set higher than the curbs and obstacles.

If the legrest is stretched over 45°, the driving speed will automatically be reduced for safety reasons.

CAUTION

- When stretching the legrest, always check if there are no obstructions close to the wheelchair, especially in the front of the wheelchair.
- When stretching the legrest, the wheelchair will get longer. This has influence on the driving characteristics of the wheelchair. Make sure there is enough space to drive.
- When negotiating curbs and obstacles, the position of the legrest should be set higher than the curbs and obstacles.

9.2.10 Upholstered headrest (Optional)

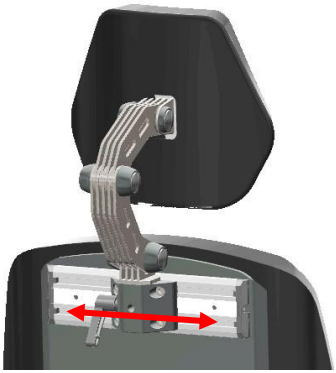
Several headrests might be available for the Versus seat. The upholstered headrest is adjustable in height, depth, and angle to the requirements of the user. It can be taken off without losing its settings. As an accessory, a rail can be mounted to move the headrest out of the center. The headrest mount has been designed to easily hold other types of headrests, if required.



Lectus headrest



Contoured headrest



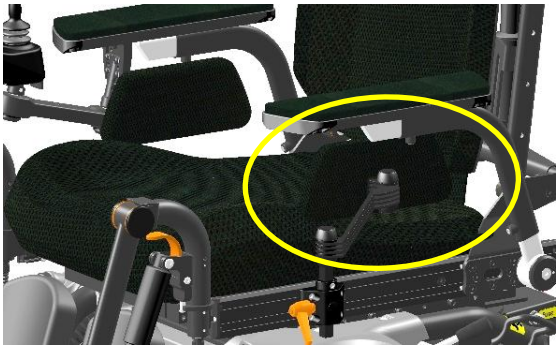
Sideways adjustment of the headrest

NOTE

If the wheelchair user is transported in a taxi or public transportation, we strongly advise using the headrest. This is to provide you optimal stability whilst driving in the public transportation.

9.2.11 Hip support (Optional)

The quick-release hip supports offer side support to your hips or upper legs. The support is adjustable in height, depth, width, and angle. The soft pads offer good and comfortable support.



9.2.12 Upholstered calf support (Optional)

The upholstered calf supports are adjustable in height, depth, width, and angle. They give additional support when using a powered legrest.

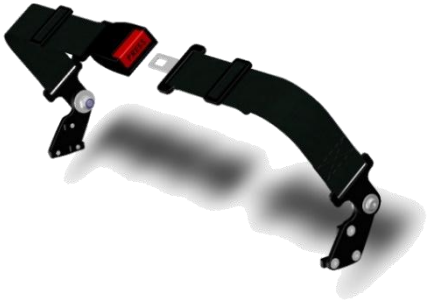


9.2.13 Pelvic positioning belt

For positioning, several types of belts are available.



(Optional)



NOTE

Pelvic positioning belts shall not be used as a car safety belt.

NOTE

Versus is designed to fit other accessories as well. To mount these different accessories, we refer to the mounting instructions of that specific accessory's suppliers.

9.3 The controls

9.3.1 Side steering control



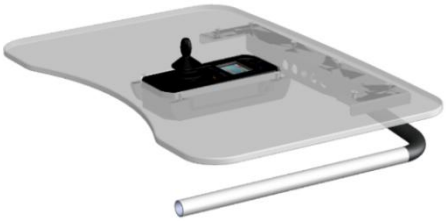
Side steering control



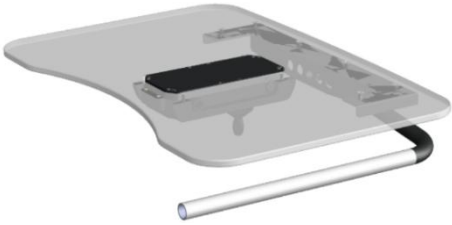
Side steering control, swing-away

This wheelchair has a side steering control unit, which is either mounted on the left or right armrest. The joystick module can be mounted on a fixed bracket or on a swing-away mechanism (optional). This system enables you to sit close to access a table.

9.3.2 Tray table control (Optional)



Tray table control, driving position



Tray table control, flipped up

The tray table control enables the user to have a table with a center mounted built-in joystick module. The table can be flipped up sideways for transferring in and out of the wheelchair. The joystick module can be flipped up to use the table as desktop. When flipped up, the driving mode of the wheelchair is automatically blocked. This ensures a safe use of the wheelchair in any position.

9.3.3 Attendant control (Optional)



Attendant control

The attendant control enables the user to have a handle with a built-in joystick module. The attendant control can be arranged on the left or right side of the back plate.

9.4 Other optional accessories

Item	Figure	Introduction
Side support wedges		The support wedges can be mounted directly between the backrest panel and cushion to increase the contour of the side panel.
Deep contour side panels		The side panels can be mounted directly onto the backrest pan to increase more solid side support for the upper body.

Item	Figure	Introduction
Lateral supports		If the user needs additional torso support or posture adjustments, additional lateral supports can be added.
Lumbar supports		Suitable for users who need additional lumbar support. The lumbar supports include two pieces that can be used individually or together.
Tray table Universal		To provide a desktop for user when head control or chin control is used.
Lectus Headrest		Suitable for wheelchair users with good head control and can provide basic head support.
Contoured Headrest		Suitable for users who require more head and neck support, which provides better comfort and increased stability.
Multi-Adjustable Headrest		The shape of the headrest can be flat, U-shaped, or curved to the user's preference.

⚠ CAUTION

The arrangement of the options/accessories should take the motion of wheel and cables into consideration. It is suggested to set up those options/accessories by an authorized KARMA supplier.

10. First setup

Before using, the wheelchair needs to be adjusted and set up for the user. In this chapter, we will explain all the setup which needs to be done before the first drive.

⚠ CAUTION

Before using the wheelchair, it is vital to make the right setup for the user. A non-proper setup of the wheelchair might lead to uncontrolled driving which can result in personal or material damage.

10.1 Chassis suspension

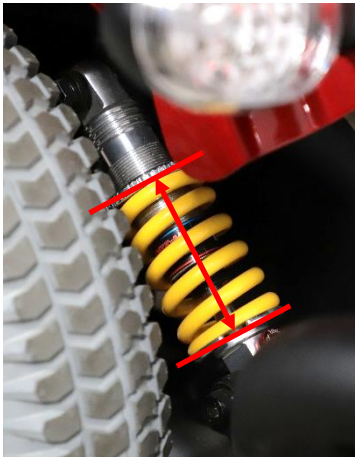
The suspension of a chassis has been designed to increase the comfort whilst driving. Also climbing steps will be easier having suspension on the chassis. But suspension can also be a disadvantage. A suspension which is set to soft has a negative influence on the control of the wheelchair. So, it is very important to have a good mix.

10.1.1 Spring setting

Each Morgan M Versus (MGNM-VRS) wheelchair chassis has two spring units in the front, middle and rear. The tension of the spring will be set by rotating the threaded ring which is compressing. By rotating the ring, you can either increase the tension (load) or reduce the tension of the spring. Increasing the tension on the spring, the wheelchair suspension becomes stiffer. This increases mechanical traction and improves control.

The stiffness of the suspension can also depend on the user's weight. The settings need to be done by setting and testing. We advise you to start with a stiffer setting, since this results in the better control. If the suspension is too hard, you can set it softer by turning the ring more counterclockwise.

To make sure the balance of the left and right spring is the same, we need to measure the setting. The best way is to measure the distance between both rings where the spring is clamped in mm. Make sure that the spring settings between left and right are identical.

Measure spring setting between left and right sides

⚠ CAUTION

- The setting of the spring requires some expertise. Therefore, we strongly advise you to have it done by your local authorized KARMA dealer.
- Setting the spring too soft will make the drive spongy, leading to poor wheelchair control. To maintain optimal performance, avoid extreme soft settings.
- If the springs are unevenly set, it might lead to strange driving behavior of the wheelchair. This might result in personal or material damage.

ⓘ NOTE

After setting the suspension, always drive first slowly and in an open space to test the result of the setting.

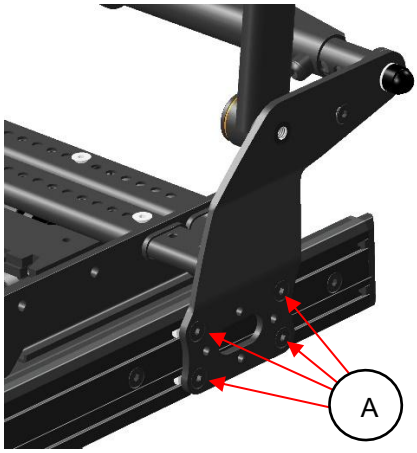
10.2 Seat adjustments

Before using the wheelchair, the seat must be set to the right size for the user. Most of the time, this will be done by your local supplier, together with your therapist. A well-adjusted seat will give you optimum support and comfort.

10.2.1 Seat depth

To adjust the seat depth, we move the backrest frame forward or backward. Please take the following steps:





Step 1: Loosen the 4 bolts on each side of the backrest bracket (A) by using a 4 mm Allen key.

Step 2: Slide the backrest frame (left and right sides) horizontally in the seat rail to the required seat depth.

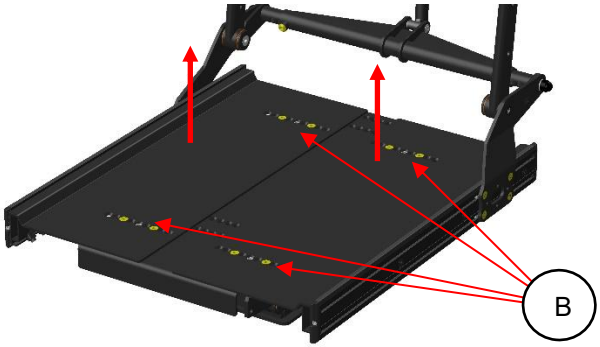
Step 3: Tighten the screws (A) again.

Step 4: Place the seat cushion back.

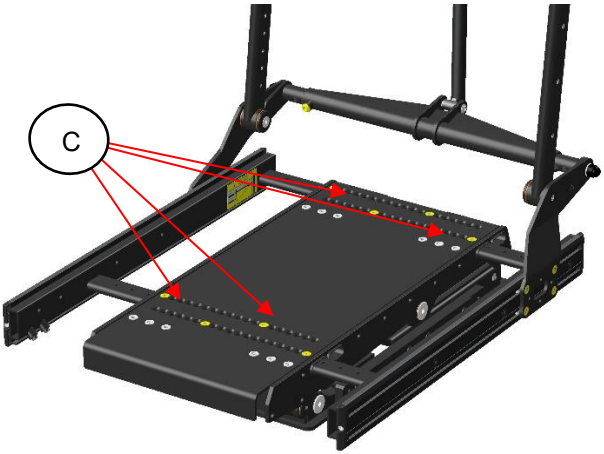
10.2.2 Seat width

To change the seat width, each left and right side seat panel can be slid in and out to the required width. Please take the following steps to change the seat width:

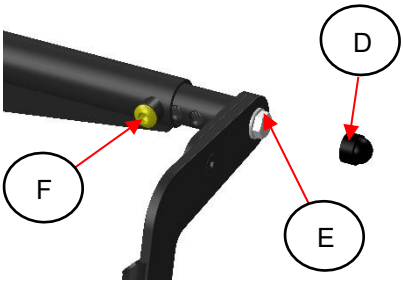
Step 1: Take off the side seat panels by loosening the top bolts (B) first.



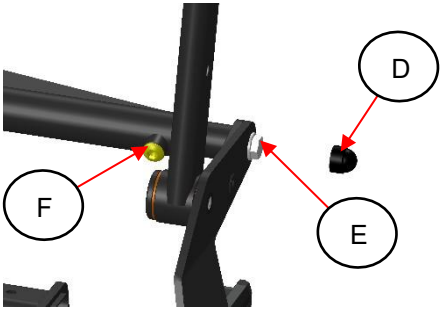
Step 2: Loosen the bolts (C) of the center cover and remove it.



Step 3: Take off the plastic bolt covers (D) and loosen the bolts (E) on the left side of the backrest frame first. Then take out the dome shaped bolts (F).

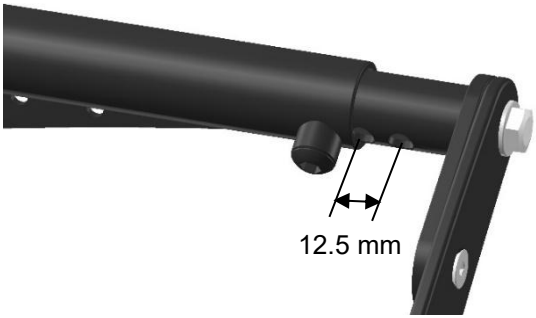


Top cover and bolts to loosen



Bottom cover and bolts to loosen

Step 4: Now pull the frame sideways out. Each step per hole represents 12.5 mm on each side, so it will be 25 mm in total. If you want to increase the width in total 50 mm, you need to move two steps on both left and right side.



Step 5: Secure the right position by mounting the dome shaped bolts into the designated holes again, then tighten the end bolts to fix that side of the seat.

Step 6: Repeat step 3, but this time on the other side.

Step 7: After setting the right width, place back the center seat panel and both side seat panels and then tighten all bolts.

Step 8: Place the seat cushion on top of the seat panel.

NOTE

Versus is designed to fit other kinds of backrests and seat cushions as well. To mount these different cushions or backrests, we refer to the mounting instructions and the adjustment instructions of that specific backrest and seat cushion supplier.

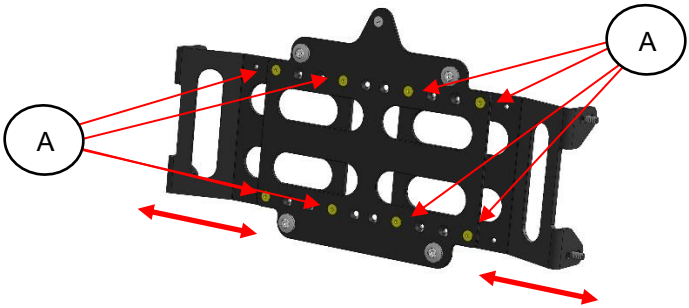
⚠ WARNING

When mounting different cushions or backrests, always be aware that the balance point might change. Incorrect adjustment may cause a tippy situation, leading to a severe loss of control or tipping hazard.

10.2.3 Setting of the Lectus backrest

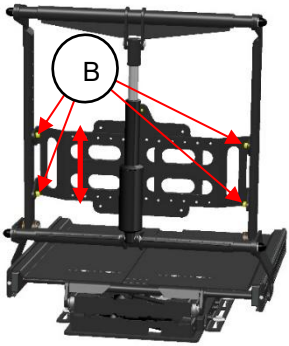
After we have set the seat frame width, we now will set the backrest width. Please take the following steps to change:

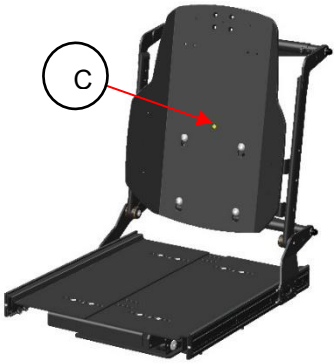
Step 1: We take the backrest mounting frame and we adjust both side brackets into the right width setting to fit on the backrest frame. To adjust it, we loosen the bolts (A) and adjust both side panels into the right width setting, which is equal to the backrest frame width adjustment.



Backrest mounting bracket

Step 2: Place the backrest mounting bracket into the backrest frame and set it to the required height by selecting one of the height settings of the backrest. Tighten the four bolts (B) to secure the mounting bracket into the backrest frame.

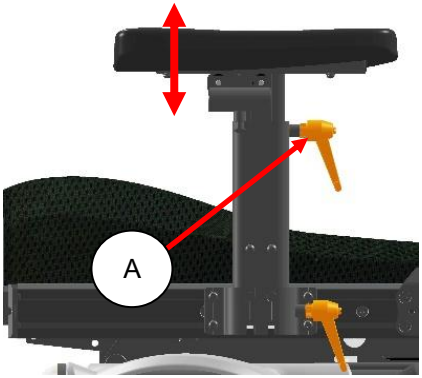


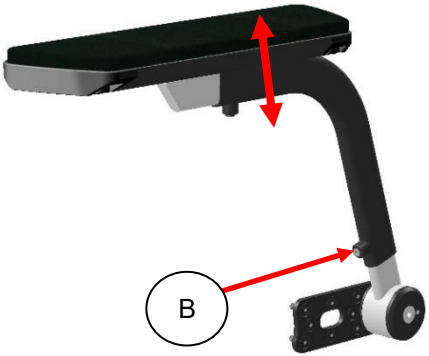


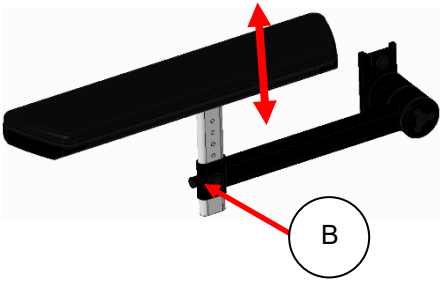
Step 3: Place the backrest panel into the backrest mounting frame and secure it with the lock bolt (C).

10.2.4 Armrest height

The armrest height can be adjusted up and down independently. To set the right armrest height, follow the next steps:







T-bar armrest

Step 1: Loosen the lever knob (A) and lift the T-bar armrest into the right position.

Step 2: Re-tighten the lever knob. Now the height is set and secured.

Flip-up armrest

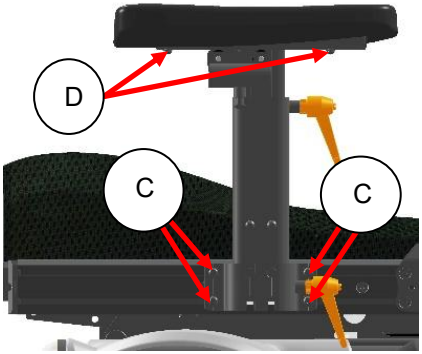
Step 1: Loosen the bolts (B) using a 4 mm Allen Key.

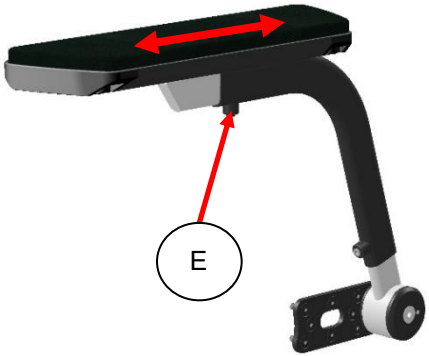
Step 2: Move the armrest into the required position.

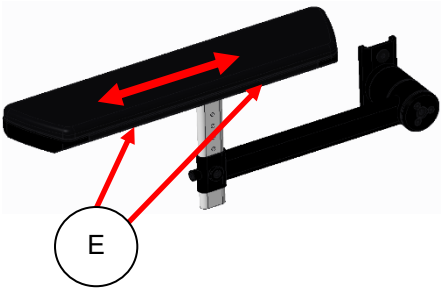
Step 3: Re-tighten the bolts and the setting is now fixed.

10.2.5 Armrest depth

The armrest can be stepless adjusted in depth. To set the right armrest depth, follow the next steps:







T-bar armrest

Step 1: Loosen the four bolts (C) using a 4 mm Allen Key for armrest position.

Step 2: Loosen the two bolts (D) using a 3 mm Allen Key for armrest depth.

Step 3: Move the T-bar armrest or armpad into the required position.

Step 4: Re-tighten all the bolts and the setting is now fixed.

Flip-up armrest

Step 1: Loosen the bolts (E) using a 4 mm Allen Key.

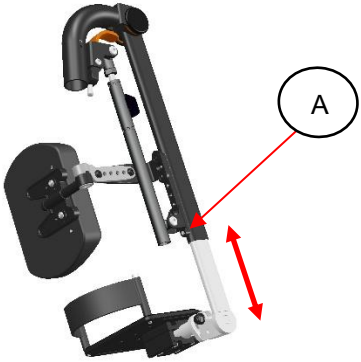
Step 2: Move the armpad into the required position.

Step 3: Re-tighten the bolts and the setting is now fixed.

10.2.6 Legrest length

Elevating legrest

The legrest length is adjustable. Both left and right length is separately adjustable. To set the right length, follow the next steps:



Step 1: Slowly loosen the legrest fixation bolt (A), using a 4 mm Allen key. Just enough to feel the footplate is starting to move.

⚠ CAUTION

- By loosening the bolt on the legrest, the footplate might suddenly start to slide down. If the user has his or her foot on the footplate, this sudden movement might cause a shock reaction.
- It is best to hold the footplate with one hand and loosen the bolt with the other hand.

Step 2: Now slide the footplate into the required position.

ⓘ NOTE

Make sure the legrest is in the right position. The surface pressure on the upper leg part should be equally divided over the total length. Too short or too long adjusted length might lead to pressure points on the upper legs part.

Step 3: If the right length is set, tighten the bolt firmly.

ⓘ NOTE

Versus is designed to fit other kinds of legrest as well. To mount these different legrests, we refer to the mounting instructions and the adjustment instructions of that specific legrest supplier.

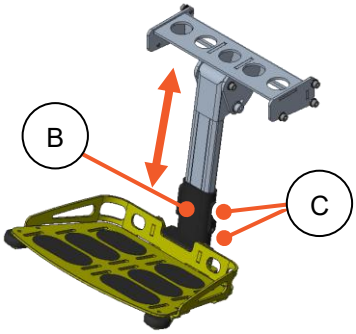
Manual central mounted legrest

The legrest length is stepless adjustable. Use the footplate bracket to meet the adjustment range. To set the right length, take the following steps:

Step 1: Loosen the bolts (C) on both sides of the footplate bracket first using a 4 mm Allen key. Please hold the footplate with one hand to prevent it from suddenly sliding down.

Step 2: Adjust the footplate to a suitable height according to the user's requirement. Then, tighten the bolts on both sides of the bracket to complete the adjustment.

Step 3: When the legrest length adjustment cannot meet the shorter-length requirement, please rotate the footplate bracket (B) by 180°. The legrest length can be shorter.

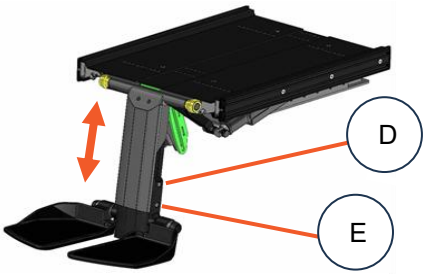


Powered central mounted legrest

The legrest length is stepless adjustable. Both left and right length is separately adjustable. To set the right length, take the following steps:

Step 1: Loosen the bottom legrest bolt (D) first using a 5 mm Allen key.

Step 2: Slowly loosen the top end bolt (E). Just enough to feel the footplate is starting to move.



Step 3: Slide the footplate into the required position.

⚠ CAUTION

By loosening the second bolt on the footplate, the footplate might suddenly start to slide down. If the user has his or her foot on the footplate, this sudden movement might cause a shock reaction. It is best to hold the footplate with one hand and loosen the bolt with the other hand.

ⓘ NOTE

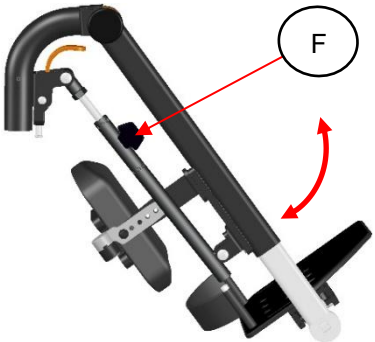
Make sure the legrest is in the right position. The surface pressure on the upper leg part should be equally divided over the total length. Too short or too long adjusted length might lead to pressure points on the upper legs part.

Step 4: If the appropriate length is set, tighten the bolts firmly.

10.2.7 Legrest angle

Elevating legrest

The legrest angle can be mechanically set following the next steps:



Step 1: To adjust and set the legrest angle, you hold the legrest with one hand and unlock the setting lever (F) with the other hand and push the legrest sideways.

Step 2: Move the legrest into the required angle position.

Step 3: Let go the setting lever, and the legrest wil be fixed in the selected angle.

⚠ CAUTION

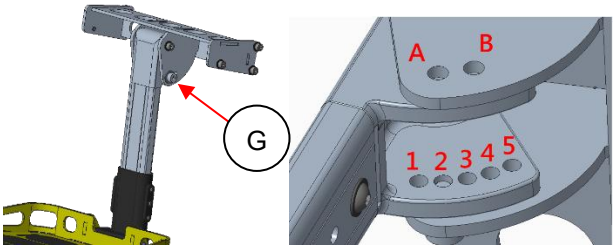
By unlocking the setting lever (F), the legrest might suddenly start to move down. It is better to hold the legrest with one hand and unlock the lever with the other hand.

The legrest angle can optionally be power adjusted. Please refer to Chapter 15 for how to control the powered legrest.

Manual central mounted legrest

The legrest angle can be mechanically set by following the steps below:

Step 1: Insert a 6 mm Allen key into the bolt (G) and change the angle of the legrest to the desired position. Then release the lever plate.



Position	Hole	Angle
1	B+1	75
2	B+2	85
3	A+1	90
4	B+3	95
5	A+2	100
6	B+4	105
7	A+3	110
8	B+5	115
9	A+4	120
10	A+5	130

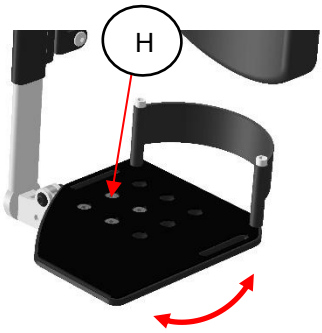
⚠ CAUTION

By pulling the lever plate, the legrest might suddenly start to move down. If the user has his or her feet on the legrest, this sudden movement might cause a shock reaction. It is best to hold the legrest with one hand and pull the lever with the other hand.

The legrest angle can optionally be power adjusted. For more information about how to control the powered legrest, refer to the “Using the powered seat functions” chapter.

10.2.8 Footplate angle

Elevating legrest



The footplate angle can be adjusted for the left and right sides separately. To adjust the angle, follow the next steps:

Step 1: Insert the Allen key into the 4 adjustment bolts (H) on the top of the footplate.

Step 2: Move the footplate to the required angle.

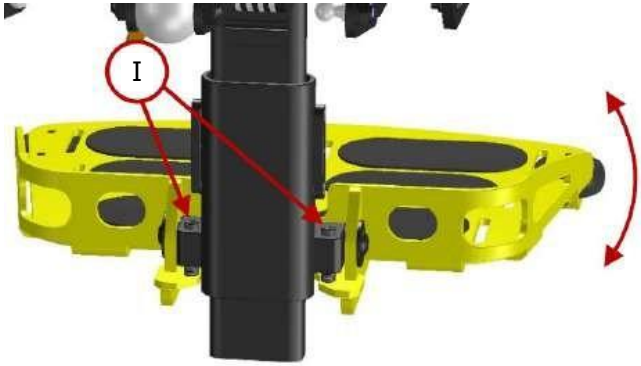
Step 3: Re-tighten all the fixation bolts on the footplate again (H).

Manual central mounted legrest

The footplate angle is stepless adjustable. Suitable adjustment enhances foot supports and comfort for the users.

Step 1: Please use a 4 mm Allen key to rotate the bolts (I) on both sides behind the footplate clockwise to decrease the footplate angle and lift the footplate.

Step 2: Please use a 4 mm Allen key to rotate the bolts (I) on both sides behind the footplate counterclockwise to increase the footplate angle and flip the footplate downward.

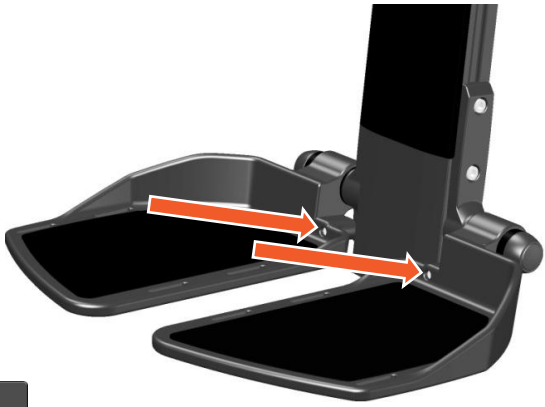


Powered central mounted legrest

The footplate angle can be adjusted for the left and right footplate separately. The setting is stepless. To adjust the angle, take the following steps:

Step 1: Insert the 4 mm Allen key into the adjustment screw inside the footplate.

Step 2: Turn the Allen key clockwise to decrease the angle between footplate and legrest. Turn the Allen key counterclockwise to increase the angle.



NOTE

The adjustment screw is added with some LOCTITE (222) to prevent it from moving by itself. For that reason, the turning might be a little heavier than expected.

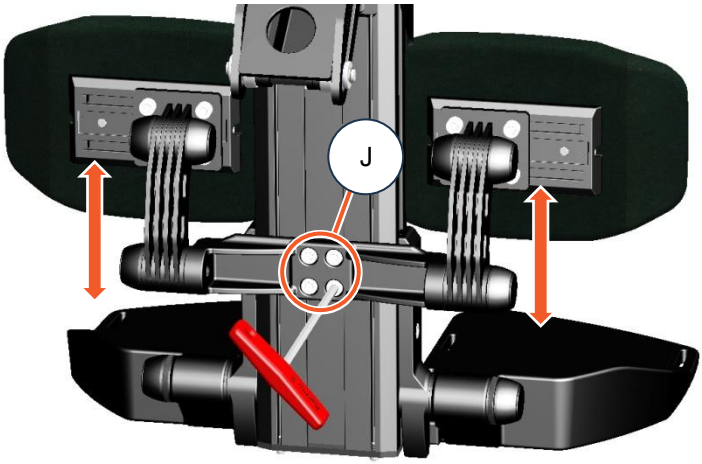
10.2.9 Calf support settings

Optionally, calf supports can be mounted on the legrest. The calf supports are fully stepless adjustable.

10.2.9.1 Adjusting the height of the calf supports

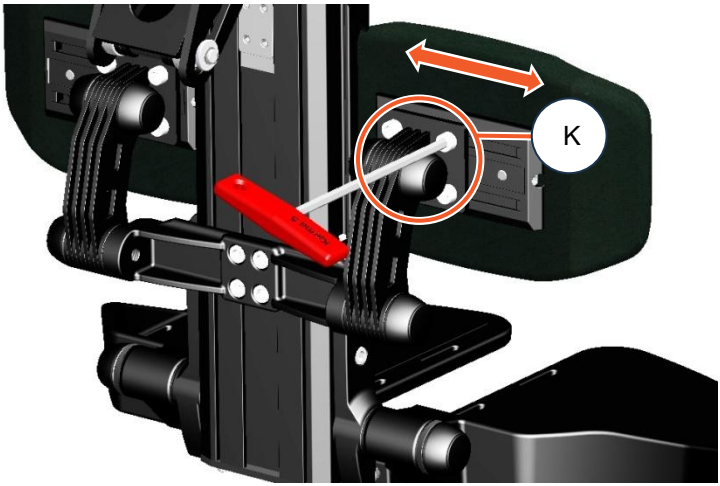
Step 1: Loosen the four bolts (J) using a 5 mm Allen key, until the calf supports start to slide in the rail.

Step 2: Slide the calf supports into the required height position and fasten the four bolts.



10.2.9.2 Adjusting the width of the calf supports

Step 1: Loosen the four bolts (K) of the calf support pad using a 5 mm Allen key.



Step 2: Slide the pad into the right position on the rail.

Step 3: Tighten the four bolts. Repeat the same procedure for the other calf support pad.

10.2.9.3 Adjusting the depth and angle of the calf support pads

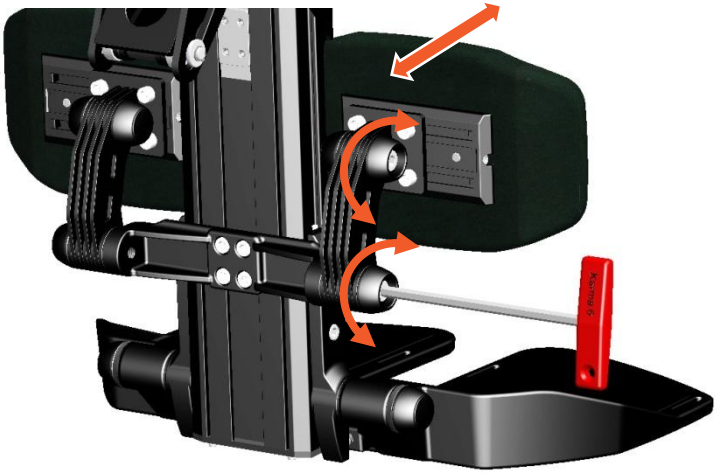
Step 1: Remove the two covers on each side of the calf support.

Step 2: Loosen the bolts of the friction setting using a 6 mm Allen key.

Step 3: Push the calf support pad in the right depth and angle setting.

Step 4: Tighten the bolts again to fixate the position.

Step 5: Place the covers back onto the friction end caps.

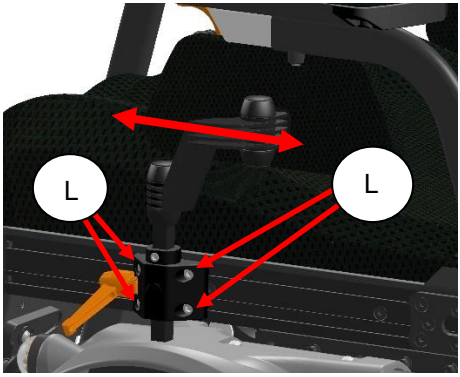


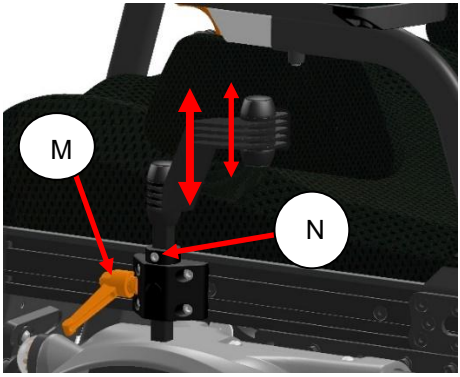
10.2.10 Hip support settings

The optional hip supports are fully stepless adjustable in position, height, depth, and angle. It can be easily taken off the chair using a quick-release mechanism, without losing its settings.

10.2.10.1 Set the side position on the seat rail

To set the position on the seat rail, take the following steps:





Step 1: Loosen the four bolts (L) using a 5 mm Allen Key.

Step 2: Move the hip support into the required position.

Step 3: Tighten the four bolts; the setting is now fixed.

10.2.10.2 Setting the height position of the hip support

To set the height of the hip support, take the following steps:

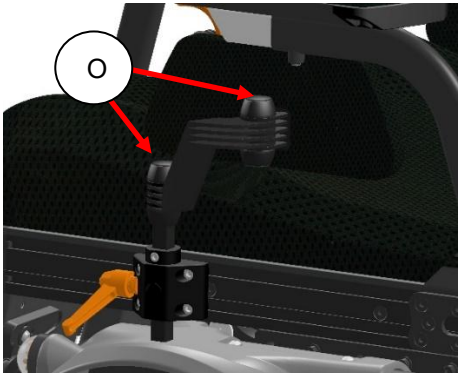
Step 1: Loosen the lever knob (M) and lift the hip support into the right position.

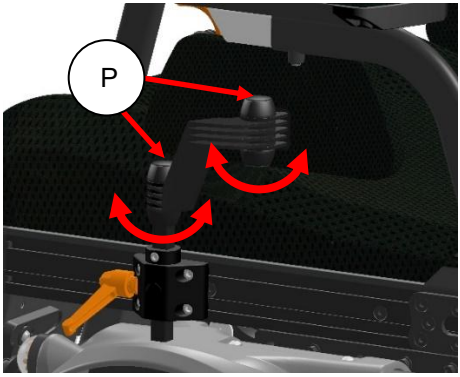
Step 2: Loosen the bolt (N) of the fixation ring using a 4 mm Allen key and reposition this ring against the mounting block as a stopper.

Step 3: Tighten the nut of the fixation ring. Now the height is set and secured.

10.2.10.3 Setting the angle and depth position of the hip support

To set the angle and depth of the hip support, take the following steps:





Step 1: Remove the rubber covers (O) of the friction joints.

Step 2: Loosen the friction bolts (P) so the padding can be moved.

Step 3: Tighten the friction bolts. Now the position is fixed.

Step 4: Put the covers back on the friction joints.

⚠ CAUTION

If you loosen up the bolts too much, the hip support might start to suddenly move. This might cause a little shock reaction on the user in the wheelchair. It is better to loosen the bolts bit by bit and every time try to move the hip support pad. The friction will keep it stabile. Make sure you hold the hip support with one hand and loosen the bolt with the other hand.

ⓘ NOTE

The hip support is only to be combined with the flip up armrest system.

10.3 Headrest settings

The optional headrest is available in different shapes. The way of adjusting however is all the same.



10.3.1 Height, angle and depth adjustment

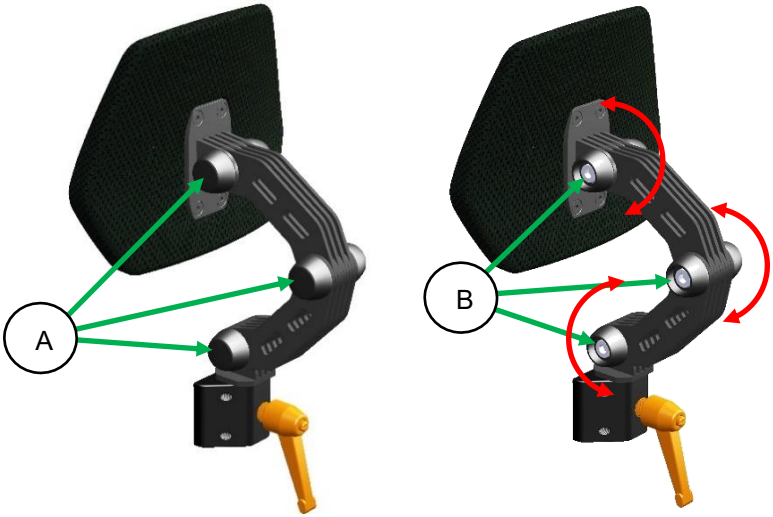
To set the height, depth, and angle, take the following steps:

Step 1: Remove the rubber covers (A) from the headrest joints.

Step 2: Loosen the bolts (B) until the headrest start to move.

Step 3: Hold the headrest with one hand and position in the required position.

Step 4: Tighten the three bolts firmly to secure the fixed position.

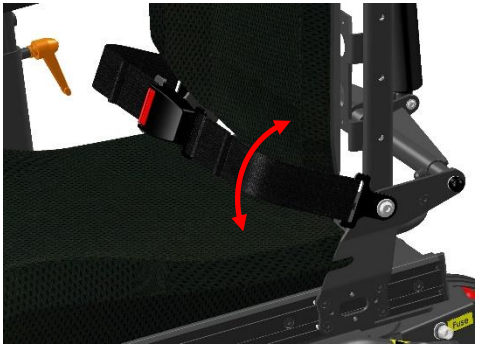


10.4 Pelvic positioning belt

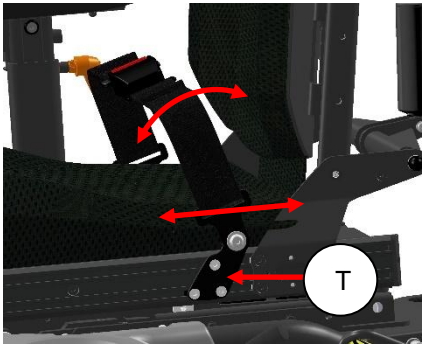
The pelvic positioning belt can be mounted in two different ways:

1) In the predestined mounting holes on the backrest hinge.
2) Mounted on the seat rail, this gives more flexibility of belt positions.

The kind of mounting may also depend on the type of armrests or hip supports which are mounted.



Mounted on backrest hinge



Mounted on seat rail

To adjust the seat belt position on the seat rail, we take the following steps:

Step 1: Loosen the 3 bolts (T) using 3 mm key, until the bracket can be moved.

Step 2: Move the bracket in the required position.

Step 3: Fasten all the bolts.

⚠ CAUTION

Make sure the brackets are tightening properly to avoid sliding of the seat belt along the seat rail. A sliding seat belt might result in poor seating position of the user.

ⓘ NOTE

The pelvic positioning belt is not to be used as a safety belt. If the wheelchair is transported in an occupied position, the user needs to wear a safety belt which is mounted in the vehicle he or she is transported in. Additionally, we strongly advise keeping the pelvic positioning belt strapped as well as it secures you position in the seat. A car safety belt doesn't fulfil that support. So use both and you are safe and positioned.

10.5 Control settings

The side swing-away control joystick module is adjustable in depth, height and angle. To adjust the swing-away part, take the following steps:

10.5.1 Depth adjustment side control

To set the depth adjustment of the side control, follow the next steps:



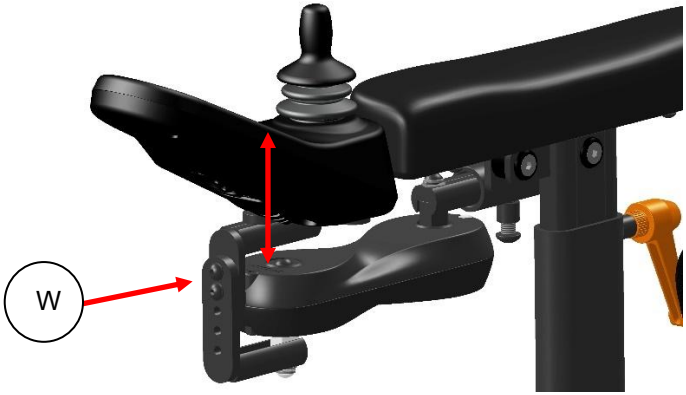
Step 1: Loosen the bolts (V) using a 5 mm Allen key.

Step 2: Move the bracket into the required depth position.

Step 3: Fasten the bolts again.

10.5.2 Height adjustment side control

To set the height adjustment of the side control, follow the next steps:



Step 1: Loosen the 2 bolts (W) using a 3 mm Allen key.

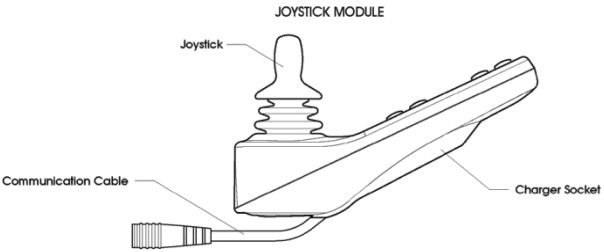
Step 2: Move the control into the required height position.

Step 3: Tighten all the bolts again.

11. Control panel

The wheelchair uses a color screen joystick module. With this joystick module, all functions of the wheelchair can be controlled. This joystick module can be mounted on the left or right armrest or even as an integrated desktop unit.





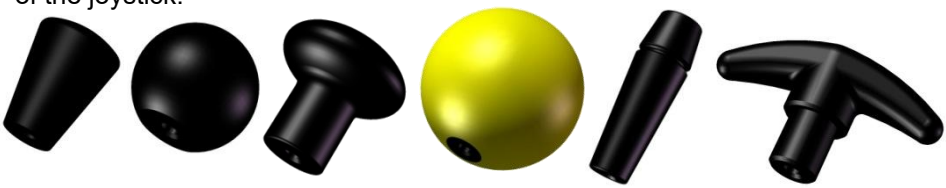
The joystick module contains a few major components, which will be explained separately.

11.1 Charging socket

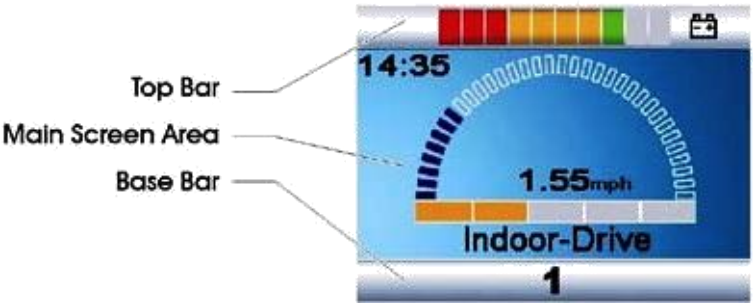
The charging socket is used to charge the batteries. Whilst charging the batteries, the wheelchair driving is automatically blocked.

11.2 Joystick

The primary function of the joystick is to control the speed and direction of the wheelchair by the occupant. The further you push the joystick from the center position the faster the wheelchair will move. When you release the joystick, the brakes are automatically applied. If the wheelchair is fitted with powered seat functions, the joystick can also be used to move and select the specific powered seat function.
Several different shapes of joystick knobs are available to optimize the control of the joystick.



11.3 Display



The color LCD screen is split into 3 areas of information. The Top Bar, the Base Bar, and the Main Screen Area.

11.3.1 Battery indicator (top bar)



This displays the charge available in the battery and can be used to alert the user to the status of the battery. If all LED's are on, the batteries are fully charged. If the capacity is lowered one by one an LED will erase. The bar is divided into three color zones: Green, orange and red. If only the LED are left it means the batteries will be almost empty and need to be charged.

Beside the color, you also have different LED lighting modes:

LED's Steady: This indicates that all is well.

LED's Flashing Slowly: The control system is functioning correctly, but you should charge the battery as soon as possible.

LED's Stepping Up: The wheelchair batteries are being charged. You will not be able to drive the wheelchair until the charger is disconnected and you have switched the control system off and on again.

11.3.2 Focus light (top bar)



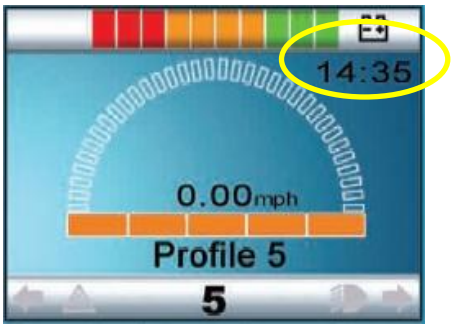
When the wheelchair system contains more than one method of direct control, such as a secondary Joystick Module or a Dual Attendant Module, then the Module that has control of the wheelchair will display the In-Focus symbol.

11.3.3 Profile name (main screen)



The profile name shows in which drive profile you are now. The name of the profile can be programmed to your wishes by your local supplier. The wheelchair can have up to 8 different driving profiles. Each profile is set to a certain environment you want to drive in. Standard the wheelchair comes with an indoor- and outdoor profile.

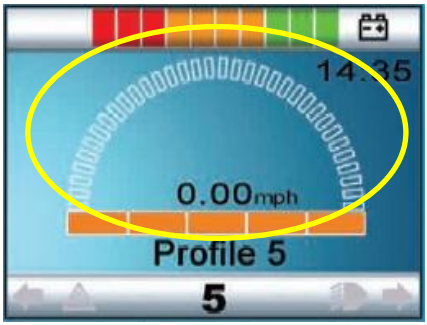
11.3.4 Clock (main screen)



The clock displays the current time in a numeric format. The clock is user adjustable. Adjustable options are:

- Visibility, whether the clock is displayed on screen.
- The display format, 12 or 24 hours.
- The time, the user can adjust the time.

11.3.5 Speed display (main screen)



This gives a proportional display of the wheelchairs speed. The Arc begins at 0% and has a programmable maximum. The programmable parameter is Max Displayed Speed. The speeds can be set in mph or km/h. The standard setting km/h.

11.3.6 Speed bar (main screen)

This speed bar displays the current maximum speed setting. It contains 5 steps in speed. These steps can be selected using the speed buttons, explained in the chapter “Buttons”.



11.3.7 Inhibit (main screen)

If the speed of the wheelchair is being limited, for example, by a raised seat, then this orange symbol will be displayed.
If the driving is stopped by an inhibitor, the bunny will flash in red.



11.3.8 Set functions (main screen)

Displays the sections of the chair currently selected for movement, the name given to the selection and a direction arrow showing what sort of movement is available.



Besides the screen you use for driving or controlling the seat functions, there are also other screens which show information. The most common screen messages are explained in the next chapters.

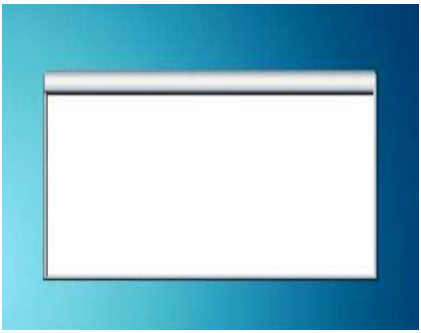
11.3.9 Additional options (main screen)

Additional screens can show the additional options of the electronic system. For example: Bluetooth, environmental control, mouse function. For more detailed information about these options, please contact your local supplier.



11.3.10 Message screen (main screen)

The joystick module displays warning icons and informational messages, in a dedicated message window.



11.3.10.1 Restart message

This icon is shown when the system to be restarted. (Most of the time when a module has been exchanged or added.)



11.3.10.2 Timer message

This symbol is displayed when the control system is changing between different states. An example would be entering into Programming Mode. The symbol is animated to show the sands falling.



11.3.10.3 Sleep message

This symbol will be displayed for a short time before the R-net enters a sleep state.



11.3.10.4 Joystick deflected message

This message is show if the wheelchair is started up and the joystick is not in its zero position. If you let go of the joystick, the system will start up normally and the message disappears.



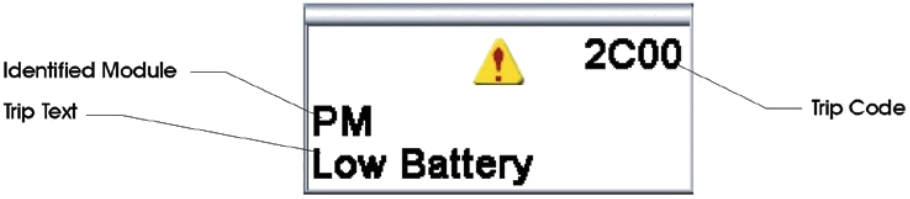
11.3.10.5 E-stop message

If the External Profile Switch is activated during drive, or actuator operation, this symbol will be displayed.



11.3.10.6 Error codes

If something is wrong with the wheelchair's electronics, the wheelchair will stop driving and a trip code (error code) will be displayed on the screen of the Joystick module.



For more explanation about the trip code, we refer to the chapter: troubleshooting.

11.3.11 Current profile (base bar)

The currently selected Profile is shown in numeric form.



11.3.12 Motor temperature (base bar)



This symbol is displayed when the control system has intentionally reduced the power to the motors to protect them against heat damage.

11.3.13 Control system temperature (base bar)



This symbol is displayed when the control system has intentionally reduced its own power to protect itself against heat damage.

11.3.14 Wheelchair lock

The wheelchair has the option to secure against unintended use. Therefore, the joystick module can be locked. This way it is protected against unintended use during storage or parking.

Lock options

The control system of the wheelchair can be locked in two ways: By using a button sequence on the keypad, or with a physical key. This key can be ordered as an accessory.

Keypad locking

To lock the wheelchair by using the keypad lock:

- While the wheelchair is switched on, depress and hold the ON/OFF button.
- After 1 second the control system will beep.
- Now release the ON/OFF button.
- Deflect the joystick forwards until the control system beeps.
- Deflect the joystick in reverse until the control system beeps.
- Release the joystick, there will be a long beep.
- The wheelchair is now locked.
- The following screen will be displayed in the control box:



Wheelchair in locking mode

To unlock the wheelchair:

- If the control system has been switched off, press the ON/OFF button.
- Deflect the joystick forwards until the control system beeps.
- Deflect the joystick in reverse until the control system beeps.
- Release the joystick, there will be a long beep.
- The wheelchair is now unlocked.

Locking the wheelchair by using a physical key



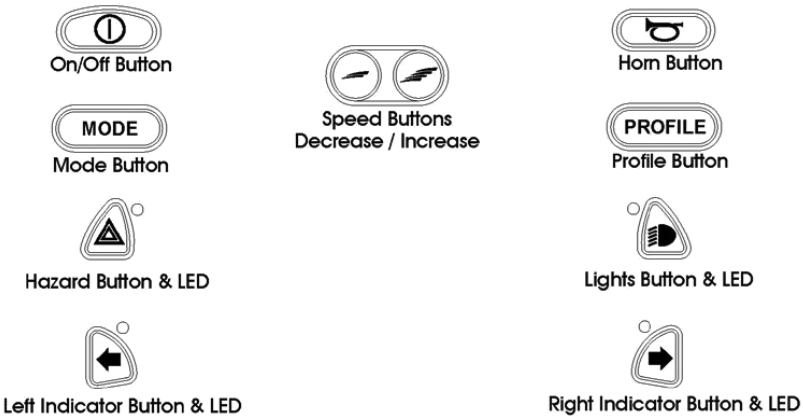
Locking key

To lock the wheelchair with the key lock:
- Insert and remove the supplied PGDT key into the charger socket.
- The wheelchair is now locked.

To unlock the wheelchair:
- Insert and remove the supplied PGDT key into the charger socket.
- The wheelchair is now unlocked.

11.4 Buttons

The joystick module has several buttons, which will be explained below.



11.4.1 On/Off button

The On/Off button applies power to the control system electronics, which in turn supply power to the wheelchair's motors. Do not use the On/Off button to stop the wheelchair unless there is an emergency. (If you do, you may shorten the life of the wheelchair drive components).

⚠ CAUTION

Always make sure the wheelchair is switched off before entering or leaving the wheelchair. If the wheelchair is switched on during transferring, there is a danger the joystick will be touched and the wheelchair will move.

11.4.2 Horn button

The horn will sound while this button is depressed.

11.4.3 Speed decrease/increase button

This button decreases/increases the speed setting. (It does not increase the maximum speed!).

11.4.4 Mode button

The Mode button allows the user to navigate through the available operating modes for the control system. The available modes are dependent on programming and the range of auxiliary output devices connected to the control system.

11.4.5 Profile button

The Profile button allows the user to navigate through the available Profiles for the control system. The number of available Profiles is dependent on how the control system is programmed.
Depending on the way the control system has been programmed a momentary screen may be displayed when the button is pressed.

11.4.6 Hazard warning button and LED

This button activates and de-activates the wheelchair's hazard lights. Depress the button to turn the hazards on and depress the button again to turn them off.
When activated the hazard LED and the indicator LEDs will flash in sync with the wheelchair's indicators.

11.4.7 Lights button and LED

This button activates and de-activates the wheelchair's lights. Depress the button to turn the lights on and depress the button again to turn them off.
When activated the lights LED will illuminate.

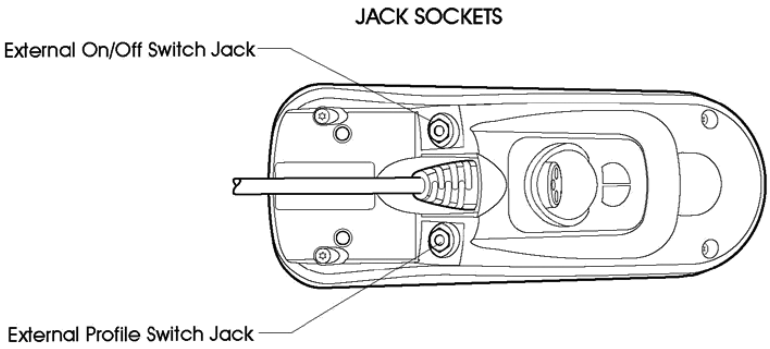
11.4.8 Left indicator button and LED

This button activates and de-activates the wheelchair's left indicator. Depress the button to turn the indicator on and depress the button again to turn it off.
When activated the left indicator LED will flash in sync with the wheelchair's indicator(s).

11.4.9 Right indicator button and LED

This button activates and de-activates the wheelchair's right indicator. Depress the button to turn the indicator on and depress the button again to turn it off.
When activated the right indicator LED will flash in sync with the wheelchair's indicator(s).

11.5 Jack sockets



11.5.1 External profile switch jack

This allows the user to select Profiles using an external device, such as a buddy button. To change the Profile whilst driving simply press the button. If the control system is set to latched drive or actuator control operation, then the polarity of the jack input is reversed to affect a fail-safe system; meaning this input will provide an External Profile Switch function and an Emergency Stop Switch function.

11.5.2 External on/off switch jack

This allows the user to turn the control system on and off using an external device, such as a buddy button.

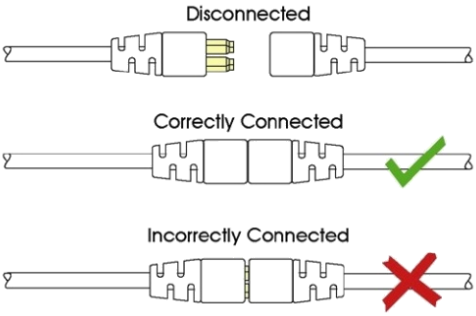
NOTE

The Joystick Module is supplied with rubber bungs that must be inserted into the Jack Socket when no external device is connected.

11.6 R-net connectors

To connect the Communication Cables:
• Holding the connector housing, firmly push the connector into its mate until you can no longer see the yellow plastic.

The connectors are secured using a friction system.
To disconnect the Communication Cables:
• Holding the connector housing firmly, pull the connectors apart.



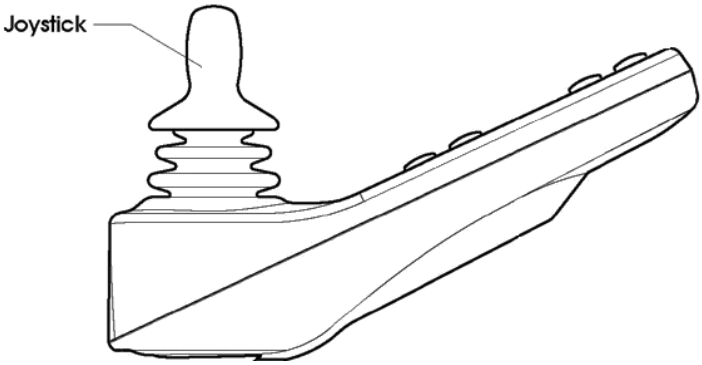
Do not hold or pull on the cable. Always grip the connector when connecting and disconnecting.

When the control system is first switched on after a connection, or system component change the Timer will be displayed whilst the system checks itself and then the re-start icon will be displayed. Switch the control system off and on again to operate.

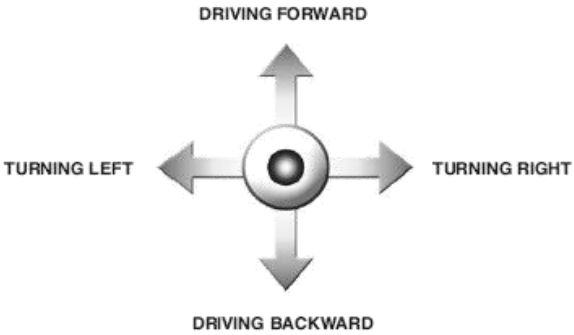
⚠ CAUTION

If the communication is poor because of damaged cables, a trip code “bad cable” might be shown on the display. Should this message appear on the display contact your local supplier to have the wheelchair checked.

11.7 Joystick



The joystick is primarily used to drive the wheelchair. Just push the joystick into the direction you want to drive, and the wheelchair will start to move in that direction.



The secondary purpose of the joystick is to navigate through the menu of the wheelchair. By moving the joystick forward or backward you can scroll up or down through the menu; by moving to the right, you can enter a sub selection.

⚠ CAUTION

We strongly recommend practicing the function of the joystick before starting to drive with the wheelchair.

12. Electric system

12.1 Batteries

The wheelchair must use two serial-connected 12-volt maintenance-free batteries for the power supply. The batteries are fitted in the front and rear of the chassis to arrange a low center point of gravity. Both batteries are easily accessible for maintenance or replacement.



Position of the front maintenance-free batteries



Position of the rear maintenance-free batteries

⚠ CAUTION

Be careful when using metal objects close to the batteries. A short circuit might easily create strong sparks and can cause a fire. Should you need to work on the batteries, use isolated tools and wear protective gear on hands and eyes.

⚠ CAUTION

Batteries are chemical components and shall be treated as such. In case of removal, one shall treat the batteries as chemical waste. The batteries need to be disposed according to the local regulations for chemical waste.

12.2 Circuit breaker

The wheelchair has one circuit breaker to protect the batteries against overload and short circuit. This circuit breaker is easy to reach and placed on the right front cover of the wheelchair. The electronics itself is completely protected against short circuit and overload.



Position of the circuit breaker

⚠ CAUTION

If the circuit breaker is tripped, please contact your local authorized supplier. He should check the wheelchair first before replacing the circuit breaker. The circuit breaker only trips if a serious problem occurs.

⚠ CAUTION

Only use original circuit breaker as replacement. Using other circuit breaker might damage the electronic system or even cause fire.

13. Using the wheelchair

13.1 General warnings and advice

Please read this section of the manual very carefully as it contains issues related to safety and possible hazards.

⚠ WARNING

● When the user is driving the wheelchair for the first time, the supplier has to make sure that the maximum driving speed and curving speed are set in a slow mode. After learning to drive the wheelchair safely, the set speeds can be increased.

● Special care should be taken in driving on unequal surfaces such as slopes, unequal pavements and during descending from footpaths.

● It is not allowed to carry passengers other than the user on the wheelchair.

● On slippery surfaces, like ice and snow, the driving speed must be reduced accordingly.

● Do not drive through water puddles, you cannot see how deep they are. This might lead to dangerous situations. Water can damage the wheelchair.

● Only charge the wheelchair in well ventilated areas.

● Note that no other persons or animals are in the direct contact zone of the wheelchair when using it. This is for both driving and using the high low. Because the wheelchair is a very powerful machine with a relative high weight this might lead to severe injuries.

● When driving the wheelchair in the dark, be sure that you have the lights switched on.

● Always drive slowly in the near surrounding of other people or animals.

● Although the wheelchair is intensively tested, it cannot be excluded completely that the wheelchair influences the performance of electromagnetic fields (e.g. Alarm systems of shops, automatic doors etc.).

● The driving characteristics of the wheelchair can be influenced by strong electromagnetic fields (e.g. Those emitted by portable telephones, electricity generators or high-power sources. Try to avoid the near presence of any radiation source such as radios, cell phones etc. If your wheelchair reacts to a source of radiation with unexpected behavior, try to drive slowly to a safe place, turn off your wheelchair and try to extinguish the radiation source.

13.2 Use in combination with other products

Different- or customized seat:

⚠ WARNING

- The combination of seat and user does not exceed the maximum allowed weight on the wheelchair carrier and tilt mechanism.
- The seat is fixed properly to the seat post.
- The center of gravity of the combination of user and seat is on the same spot as when the standard seat would be used.
- The position of the tray table and/or the control unit is comfortable and easy to use for the user.
- The used materials are in compliance with the accepted standards mentioned in EN 12184 regarding flame resistance and biocompatibility.
- The seat or any other mounted parts do not touch the wheelchair carrier when using the high low function. Because the dimensions will vary from the standard seat. This has to be checked by watching these parts when activating the high low.
- The seat or any other mounted parts do not touch the wheelchair carrier when using the tilt function. Because the dimensions will vary from the standard seat. This has to be checked by watching these parts when tilting the chair.

⚠ WARNING

Changes which are made by third parties are not covered by the warranty and responsibility of KARMA Medical.

13.3 Hot and cold surfaces

⚠ WARNING

Some parts of the wheelchair can reach high temperatures when exposed to direct sun. Please be careful with touching especially the plastic parts under these circumstances in order to prevent skin burning.

⚠ WARNING

The wheelchair can reach low temperatures when exposed to cold weather (below zero degrees Celsius). Please take caution in touching especially the metal parts with wet body parts under these circumstances as they easily can freeze and get stuck to these surfaces.

13.4 Danger of pinching

User

Special care has been taken to make sure that the chance that the user pinches him or herself while seated in the wheelchair is minimal. However, there are few situations that might lead to injury. Special caution has to be taken under the following circumstances:

- When the tray table is closed, pinching of fingers or other body parts is possible between the locking parts.
- When the revolving control unit is used in the tray table, pinching of fingers or other body parts is possible when the control unit is being turned upside down.
- When adjusting the seat while the user is sitting in the chair, please note that no body parts are in the direct zone of the moving parts.

⚠ WARNING

When moving the seat down, the tilt frame comes very close to the top chassis cover. This creates a pinching danger, when at this time, hands are on the top cover at the rear end of the chassis. For this reason, a warming decal is placed on the top cover on the rear of the chassis.
We advise you to always keep your hands or the hands from other persons away from the rear end of the top chassis cover.

⚠ WARNING

All areas where there might be a risk of pinching are indicated by these warning decals:



13.5 Surroundings

Special care has been taken to make sure that the chance that the surroundings pinch him or herself is minimal. However, there are few situations that might lead to injury. Special caution has to be taken under the following circumstances:

- When driving the wheelchair, make sure that no persons or animals are in the near surrounding, because running over e.g. feet will lead to serious injury as a result of the high weight of the electrical wheelchair.
- When using the seat lift and/or the electrical tilt adjustment, make sure that no persons or animals are in the near surroundings, because it is possible to get pinched by the moving mechanism, although the moving parts are designed to be as safe as possible.

13.6 Precautions to prevent dangerous situations

In order to prevent dangerous situations please take note of the following precautions:

● Only charge the battery in well ventilated areas.

● Only drive at slow speed in the direct surrounding of other people or animals.

● Always turn on the front and rear lights when using the chair under circumstances with limited sight like darkness or fog.

● Please do not allow any persons to stand or sit in the wheelchair except for the user.

● Make sure that the remaining battery power is sufficient for the distance that is to be bridged.

● Do not replace a damaged fuse before it is known why the fuse is blown and the cause is taken away.

● Have the wheelchair checked by your supplier after any collision or when the wheelchair is otherwise (visual) damaged.

● Check the tire pressure and refill the tires, if necessary, every four weeks. Check the tires at the same time for wear and damage. Replace them if necessary.

● In order to ensure that your wheelchair is in good condition, please contact KARMA authorized dealers regularly and make further wheelchair inspection and maintenance records. We recommend that you inspect and maintain your wheelchair **every six months**.

● Do not change the programmed driving characteristics of your control unit, as it is specific for the situation of the user. If any adjustment is required because of a change of circumstances, please contact your supplier.

⚠ WARNING

Always make sure that, when positioned on slopes, the brakes are attached (no Freewheel). If the wheelchair is in freewheel mode, there is a risk that the wheelchair might start to move in an uncontrolled way. This might lead to personal or material damage.

13.7 Use on slopes: driving on downhill slopes

Driving on downhill slopes must always be done at a low speed and with great care. Avoid sudden braking, abrupt avoidance maneuvers and never maintain a speed higher than that at which you can maneuver the wheelchair in a safe and secure manner. Always be aware of the fact that the control of the wheelchair driving downhill is different than on level surfaces.



Max. acceptable downhill slope

⚠ WARNING

- To ensure stability when driving on slopes, always keep the backrest in an upright position. Failing to do so might lead to instability and bodily injury or cause personal or material damage.
- Do not drive on slopes while the seat is lifted. Always make sure the seat is at the lowest position before driving on slopes.

⚠ WARNING

Never drive downhill on slopes bigger than 6°. This might result into uncontrollable behavior of the wheelchair. This can lead to material or personal damage. (Dynamic stability according to ISO 7176-2 = 6°)

⚠ WARNING

When driving down a slope, the stopping distance can be significantly greater than on level ground.

⚠ WARNING

The position of the seat in height and angle or the position of the backrest has great influence on the stability of the wheelchair if driving on slopes. Make sure the seat is in the optimal driving position to avoid tipping over.

ⓘ NOTE

When driving on downhill slopes with an uneven or slippery surface (for example grass, gravel, sand, ice or snow) you should drive with extra care and attention.

ⓘ NOTE

When driving on downhill you can use the tilt (if built in) to create a more stable seating position for yourself.

13.8 Use on slopes: driving on uphill slopes

Driving on uphill slopes must always be performed with great care and attention. Avoid sudden avoidance maneuvers and never drive at a speed higher than needed to maneuver the wheelchair in a safe and secure way. Avoid holes and bumps as much as possible. Drive slowly and controlled.



Max. acceptable uphill slope

⚠ WARNING

- Do not drive on slopes while the seat is lifted. Always make sure the seat is at the lowest position before driving on slopes.
- Do not tilt the seat while driving uphill.
- To ensure stability when driving on slopes, always keep the backrest in an upright position. Failing to do so might lead to instability and bodily injury or cause personal or material damage.

⚠ WARNING

Never drive uphill on slopes bigger than 6°. This might result into uncontrollable behavior of the wheelchair. This can lead to material or personal damage. (Dynamic stability according to ISO 7176-2 = 6°)

⚠ WARNING

The position of the seat in height and angle or the position of the backrest has great influence on the stability of the wheelchair if driving on slopes. Make sure the seat is in the optimal driving position to avoid tipping over.

ⓘ NOTE

When driving on uphill slopes with an uneven or slippery surface (for example grass, gravel, sand, ice or snow) you should drive with extra care and attention.

13.9 Use on slopes: driving on sideways slopes

Driving on a sideways slope must always be performed with great care. Avoid sudden avoidance maneuvers and never drive at a speed higher than needed to maneuver the wheelchair in a safe and secure way. Avoid holes and bumps as much as possible. Drive slowly and controlled.



Max. acceptable sideways slope

⚠ WARNING

- Do not drive on slopes while the seat is lifted. Always make sure the seat is at the lowest position before driving on slopes.
- Do not tilt the seat while driving on sideways slopes.
- To ensure stability when driving on slopes, always keep the backrest in an upright position. Failing to do so might lead to instability and bodily injury or cause personal or material damage.

⚠ WARNING

Never drive on sideways slopes bigger than 6°. This might result into uncontrollable behavior of the wheelchair. This can lead to material or personal damage. (Dynamic stability according to ISO 7176-2 = 6°)

⚠ WARNING

The position of the seat in height and angle or the position of the backrest has great influence on the stability of the wheelchair if driving on slopes. Make sure the seat is in the optimal driving position to avoid tipping over.

ⓘ NOTE

When driving on sideways slopes with an uneven or slippery surface (for example grass, gravel, sand, ice or snow) you should drive with extra care and attention.

13.10 Obstacle climbing

Do not drive the wheelchair over obstacles of a height bigger than 75 mm. Driving over tall edges increases the risk of tipping over as well as the risk of damage to the wheelchair. Always be aware when climbing obstacles of the stability of your wheelchair.



Driving down of a higher surface (like pavement), always be aware of the sudden forward movement of your wheelchair when driving down of it. If your wheelchair has powered seat tilt, you can use the seat tilt for more stability whilst driving of the pavement.

NOTE

When driving over obstacles with uneven or slippery surface (for example grass, gravel, sand, ice or snow) you should drive with extra care and attention.

WARNING

Never drive on obstacles higher than 75 mm. Always drive with maximum attention and great care.

13.11 Use in presence of electromagnetic fields, e.g. from cell phones

Use your cell phone only when the wheelchair is switched off. Although the wheelchair is tested and approved for electromagnetic interference, there is a very small chance that strong electromagnetic fields from cell phones or some other electrical products lead to unexpected and unpredictable electrical reactions from the wheelchair.

Try to avoid the near presence of any radiation source such as radios, cell phones etc. If your wheelchair reacts to a source of radiation with unexpected behavior, try to drive slowly to a safe place, turn off your wheelchair and try to extinguish the radiation source.

When it is unavoidable to use the wheelchair under these circumstances, be prepared for any unexpected and unpredictable electrical reactions from the wheelchair.

⚠ WARNING

If you enter an area where there might a risk of strong electromagnetic interference, always reduce your driving speed and drive carefully.

⚠ WARNING

Avoid area's where strong military transmitters are used. They might interfere with your wheelchair’s electronics.

⚠ WARNING

Avoid areas close to high voltage power lines. They might interfere with your wheelchair’s electronics.

⚠ WARNING

Avoid areas close to high frequency energy equipment, like high frequency welding machines. They might interfere with your wheelchair’s electronics.

14. Driving the wheelchair

The wheelchair is designed for indoor and outdoor use. When driving indoors, you must be careful when driving in, for example, narrow passageways, when passing through doors and entryways as well as when using elevators, ramps, etc. Also be aware of the risk of things getting caught in the machinery when you use the electrical seat lift and seat tilt, in particular when the wheelchair has been run in under a table, workbench or something like that.

⚠ WARNING

Always make sure the wheelchair is switched off before entering or leaving the wheelchair. If the wheelchair is switched on during transferring, there is a danger the joystick will be touched and the wheelchair will move.

Outdoors, you must remember to drive very slowly on steep downhill slopes and to be very careful when driving on uneven surfaces, on uphill slopes, with sideways slopes and when negotiating obstacles. Always maintain a safe distance from the edge when driving close to drop-offs and pavements.

ⓘ NOTE

We recommend that you should make repeated test drives in areas in which you know you feel secure so that you are quite familiar with how the wheelchair and its accessories behave in different situations before you begin using the wheelchair on normal roads and other public areas.

14.1 Driving in general

Make sure that the control system is mounted right, and that the joystick position is correct. The hand or limb you use to operate the joystick should be supported, for example by the wheelchair armrest. Do not use the joystick as the sole support for your hand or limb, the wheelchair movements and bumps could upset your control, which might result in uncontrolled driving.

1. Switch on the power by pressing the on/off button on the control panel.

2. Select the right profile (start with the indoor profile) Preferable to begin with a low driving speed.

⚠ WARNING

Always make sure the wheelchair is switched off before entering or leaving the wheelchair. If the wheelchair is switched on during transferring, there is a danger the joystick will be touched, and the wheelchair will move.

3. Set an appropriate maximum speed by pressing the decrease or increase button until the desired indicator lamp lights up for your type of driving. It is preferable to begin with a low speed.

4. Carefully move the joystick forward to drive forward, and backward to drive backward.

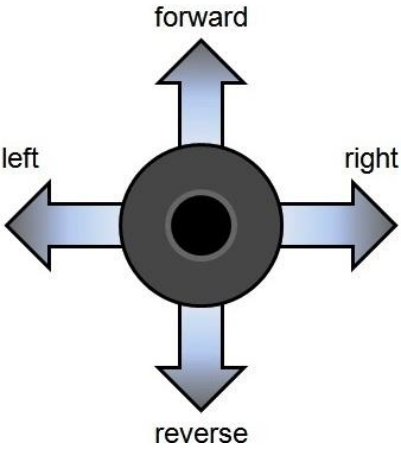
5. The speed of the wheelchair is adjusted continuously by the joystick being moved different distances forward and backward respectively. The wheelchair's electronics make creep driving possible over edges (max. 75 mm). You can drive up to the edge, and then carefully drive over it.

⚠ WARNING

- Before the red flashing symbol disappears, operate the joystick cautiously to prevent the chair from sliding down on the slopes.
- Do not perform the first test drive on your own. The test drive is of course just a check of how you and the wheelchair function together, and you may need some assistance.
  Before driving, check that the wheel freewheel is set in the drive position.
- Do not operate the wheelchair if it is behaving abnormally or erratically. Refer to the "Troubleshooting" chapter, and if the wheelchair still behaves abnormally, please contact your local authorized supplier to have the chair checked.

14.2 Driving technique

The electronic control system of the wheelchair “reads” your joystick movements and transforms these “commands” into movements of the wheelchair. You will need very little concentration to control the wheelchair, which is especially useful if you are inexperienced. One popular technique is to simply point the joystick in the direction you want to go. The wheelchair will move in the direction you push the joystick.



Always think about driving as flexibly and fluently as possible and avoid heavy braking and avoidance maneuvers. The smoother you move the joystick, the smoother the wheelchair will drive.

14.3 Stopping the wheelchair

If you would like to stop simply, move the joystick slowly towards the center and release the joystick. The wheelchair will come to a gentle stop. If you want to stop more quickly, simply let go of the joystick. It will put itself back into neutral position, which makes the wheelchair stop. Is there an emergency situation and you need to make an emergency stop, pull the joystick backwards. This will slow down and stop the wheelchair very fast.

⚠ WARNING

Be careful driving backwards. You cannot really oversee where you are driving. It is better, when the space is available, to turn around and drive forward. By driving backwards not seeing where you are heading you might bump into something or someone. This can lead to personal or material damage.

⚠ WARNING

Be careful using the emergency brake, especially when driving on slopes. Extreme braking might create the risk of tipping over when you are on a slope. Also, be aware that during braking you tend to lose balance yourself. If not strapped into a seat belt you might run the risk of falling out of your wheelchair whilst braking very hard.

15. Using the powered seat functions

If your wheelchair has powered seat functions like seat lift, seat tilt, backrest recline and/or powered legrest, you can control them by using the menu on the joystick module.

To enter the seat function menu, push the button “Mode” on the joystick module. You will leave the drive mode.



Screen example of the seat function menu

By moving the joystick to the left or right you can switch between different powered seat function. One the required seat function is shown on the display, move the joystick forward or backward to activate the seat function in one direction. As long as you deflect the joystick from center the function will move. Release the joystick and the seat function movement will stop.

NOTE

The acceleration and speed of each seat function can be programmed by your local authorized supplier. Should you request a different setting, please contact your local authorized supplier.

15.1 Using additional function of the wheelchair menu

If your wheelchair has additional function built in, like the Bluetooth mouse function, you can control this using the menu and joystick.

To enter the Bluetooth mouse menu, push the button “Mode” on the joystick module. You will leave the driving mode. The first screen you will see is the powered seat function screen. If you push the button “Mode” once more, you will enter the Bluetooth screen. Now the joystick becomes the mouse for using the PC or laptop.

For further information about the additional options, we refer to your local authorized supplier.

16. Handling the mechanical brakes

The drive motors of the wheelchair have electromechanical brakes. The brake can be released to set the wheelchair into Freewheel mode. In freewheel mode the wheelchair can be pushed. This might be necessary to move the wheelchair in certain cases. When it's necessary to operate the mechanical brakes, we would suggest the assistant to operate it.

16.1 Release the mechanical brakes

NOTE

Depending on the specifications and configurations chosen, the mechanical brakes on the drive motors might be different in appearance and behaviors. Refer to the following instructions for details.

To release the mechanical brakes, take the following steps:

1. Locate the freewheel switch/freewheel lever on each side of the driving motor. Look for the instruction sticker around the freewheel switch or on the freewheel lever, which shows the direction to lock or unlock the mechanical brake.





2. Move the freewheel switch/freewheel lever into the “Unlock” position on each motor. Now the wheelchair is in Freewheel mode and can be pushed manually.
3. If you want to lock the brakes, move the freewheel switches/freewheel levers back into the “Lock” position on both motors.

Please see the images below for the instruction stickers. Depending on the specifications and configurations chosen, the stickers might be different.





NOTE

If you want to put the wheelchair into Freewheel mode, be sure to switch the electronics first. Leaving the electronics switched on will result a large resistance whilst pushing in Freewheel mode.

WARNING

- Make sure that the parking brake is in “Lock” position before a user is left unattended or attempts to operate the wheelchair.
- If the parking brake is released (Freewheel mode), the wheelchair cannot be driven by the electronics. Therefore, the release of the brakes should only be done in emergency cases and/or for servicing. If the user is on board, the parking brakes should always be engaged.
- Always make sure that, when positioned on slopes, the brakes are engaged (no Freewheel). If the wheelchair is in Freewheel mode, there is a risk that the wheelchair might start to move in an uncontrolled way. This might lead to personal or material damage.

17. Charging the maintenance free batteries

The amount of charge in your maintenance-free batteries is depending on a number of factors, including the way you use your wheelchair, the temperature of the maintenance-free batteries, their age and the type of maintenance-free batteries used. These factors will affect the distance you can travel in your wheelchair. All wheelchair maintenance-free batteries will gradually lose their capacity when they get older.

The most important factor that is reducing the life span of your batteries is the amount of charge you take from the batteries before you recharge them. The maintenance-free battery life is also reduced by the number of times you charge and discharge the batteries. Normally the amount of cycles is between 300 and 700 times. To make your maintenance-free batteries last longer, do not allow them to become completely discharged.

Always recharge your maintenance-free batteries promptly after they are discharged. If your battery gauge reading seems to fall more quickly than usual, your batteries may be worn out. If your wheelchair shows these indications, please contact your local authorized supplier to have the maintenance-free batteries checked.

17.1 Battery level

The power level of the batteries is displayed on the LCD screen of the joystick module.



Battery indicator

If the maintenance-free batteries are fully charged, all ten LED's on the top bar light up. The more energy is used the more LED extinguish, starting on the right side.

If only the red LED are still on, it indicates that recharging of the maintenance-free batteries is required.

If only two red LED's are flashing, it indicates that the maintenance-free batteries are empty and should be charged immediately.

NOTE

- If the battery indicator shows only two segments in flashing, you should charge the batteries as soon as possible. This flashing pattern serves as a warning signal. Although the wheelchair can still be operated, it will only function for a short distance. If the battery level continues to drop and can no longer provide sufficient power for safe operation, the wheelchair will stop and display an error message: “Low Battery Voltage”.
- If the batteries are drained completely, it is important that you charge them up again as soon as possible since a complete loss of charge reduces the lifespan of the batteries.
- Do not operate the wheelchair with depleted batteries, since the user could be stranded.
- Using the wheelchair battery as a power source for mobile devices will impact the drive range. Use at your own discretion when the battery is fully charged. However, when the battery is low, do not use the battery power in such way unless in emergency situations. Please use the original manufacturer’s adapter.
- To optimize your powered wheelchair battery usage, avoid prolonged downhill driving immediately after the battery is fully charged to prevent any limited driving conditions.

NOTE

Information about the charger which is supplied with the wheelchair can be found in the user manual of the charger itself. You can find the charger user manual in the tool bag which comes with the wheelchair.

NOTE

Some local dealers supply the wheelchair with their own brand of batteries and battery charger. For information about these batteries and charger, you should ask your local authorized supplier.

17.2 Charging the batteries

17.2.1 Charge your batteries if any of the following conditions occur.

17.2.1.1 If you have used your wheelchair for more than an hour continuously.

17.2.1.2 You've used more than one quarter of the total charge.

17.2.1.3 When you haven't used the wheelchair for more than two weeks.

17.2.1.4 If the current charge is not enough to reach your final destination.

17.2.2 Be sure to follow the procedures listed below precisely.

17.2.2.1 Turn the wheelchair OFF.

17.2.2.2 Connect the charger's cord to a power outlet.

17.2.2.3 Locate the charging socket at the front of the joystick housing. Then connect the charger's round plug to the charging socket.

17.2.2.4 The charger's red/orange LED will light up as soon as the charging starts.

17.2.2.5 The charging time is at least 8 hours, but it could be as long as 12 hours, depending on the status of the batteries and temperature. The charging time is 16 hours in maximum.

17.2.2.6 The red/orange LED will change to green when the charging is completed.

17.2.2.7 Disconnect the cord and pull out the round plug from the charging socket.

17.3 Charging socket

The charger socket can be found on the front side of the joystick module. If the wheelchair has an integrated desktop control, the charger socket will be on the side of the joystick module.



Charger socket position



Charger

The wheelchair can be delivered with a battery charger. This charger can have, depending on the batteries supplied, a capacity to charge up to 12 amperes. This charger will fully charge the batteries within 8 hours.

NOTE

For more detailed information about the charger and its functions, we refer to the manual which comes with the charger. Charger can be supplied by your local dealer.

NOTE

In some occasions putting in the charger socket yourself can be very difficult. Optionally, the wheelchair can be supplied with charger socket which can be place on the spot you can reach yourself. For more information, please contact your local authorized supplier.

⚠ WARNING

Be sure that the charger plug is pushed fully in position. You will not be able to drive the wheelchair when the charger is connected. If the wheelchair does drive with the charger plugged in, contact your local authorized supplier.

ⓘ NOTE

In some occasions it might be the case that your local supplier will deliver the wheelchair with a different brand charger. In that case your local supplier will inform you about the functionality of that charger and will also make sure the charger comes with a user manual.

17.4 Disposal of broken or worn out batteries



Batteries don't last forever. Therefore, batteries need to be changed after a certain period. The safest way is to have this done by authorized personnel of your local supplier. Batteries are chemical waste and need to be treated as such, using protective clothing, gloves and glasses.

⚠ WARNING

Replacing damaged or old batteries needs to be done by authorized personnel wearing protective clothing, gloves and safety glasses.

⚠ WARNING

Old or damaged batteries are classified as chemical waste and need to be disposed according to the local regulations for chemical waste. Please contact your local supplier for further details.

18. Transport of the wheelchair

18.1 Four-point tie-down belts



The **Morgan M Versus (MGNM-VRS) with a maximum user weight of 136 kg** complies with the requirements specified in ISO 7176-19:2008. It has been designed and tested according to the ISO 7176-19:2008, for transportation in an occupied position, forward facing in a vehicle.

⚠ WARNING

As of this date, the **Morgan M Versus (MGNM-VRS) with a maximum user weight of 160 kg** has NOT been tested for safety in collisions according to ISO 7176-19. Therefore, the configuration with a 160 kg maximum user weight cannot be used as seats in any vehicles. That is, KARMA recommends that users are NOT transported in any vehicle while seated in the wheelchair. In the case of accident or a sudden stop, the user could be thrown from the wheelchair and get injured. The suggested solution is to transfer the user from the wheelchair into a normal seat of the vehicle and to securely stow the wheelchair in a separate compartment.

The wheelchair is designed to use a four-point heavy duty webbing restraint. For this matter the wheelchair has two brackets on the front end and two brackets on each rear side of the chassis. The brackets are indicated with a sticker. These anchoring points shall be used to connect the tie-down belt to. For the tie down belt, we advise to use a Dahl heavy duty tie-down belt, model 501780 or 501781. The angle of the straps should be around 45° to the horizontal plane. This is in order to have maximum effect in vertical and horizontal direction.



The straps have to be connected to the vehicle at suitable anchor points. Make sure that the tire pressure is at the recommended level so the straps can have maximum effect. Make sure the straps are tightened to maintain optimal security.

⚠ WARNING

Standard ISO 10542-1 approved four-point WTORS (Wheelchair Tiedowns and Occupant Restraint Systems), are only tested to 85 kg. For wheelchairs heavier than 85 kg it is recommended to use an ISO 10542-1 WTORS (Heavy Duty System), which is rated for the total weight of the wheelchair including any options. If using a Heavy Duty System, use 4 straps to secure the wheelchair, 2 straps at the front and 2 straps at the rear. Never use equipment not labelled with ISO 10542.

⚠ WARNING

Poor fixations of the wheelchair in a vehicle might cause damage to the vehicle itself, the wheelchair or the passengers inside the vehicle while driving. Not using a car safety belt while sitting in a wheelchair might lead to serious injuries in case of an accident.

NOTE

The access to, and maneuverability in, motor vehicles can be significantly affected by wheelchair size and turning radius. Smaller wheelchairs and/or wheelchairs with a shorter turning radius will generally provide greater ease of vehicle access and maneuverability to a forward-facing position in the vehicle. Also, the internal size of the vehicle will have a great influence of the maneuverability into and out of the vehicle. Make sure there are loose object inside the vehicle which might make entering en positioning inside the vehicle more complicated.

NOTE

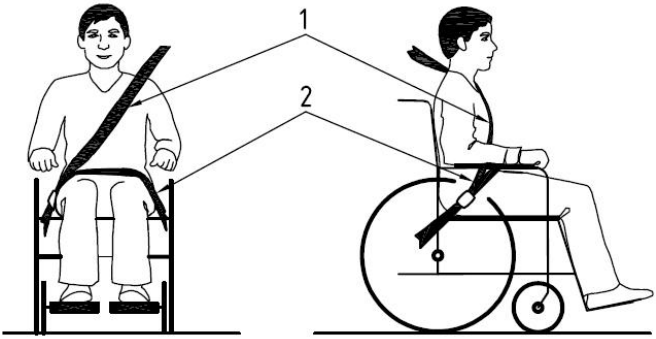
Although the wheelchair is designed and tested according to the ISO 7176-19:2008 requirements, we also advice: wheelchair users should transfer to the vehicle seat and use the vehicle-manufacturer-installed restraint systems whenever it is feasible, and the unoccupied wheelchair should be stored in a cargo area or secured in the vehicle during travel.

NOTE

For more information, tie down kits for vehicles and or further information about tie-down belt and occupant three-point safety belt, please visit the website of Dahl engineering at www.dahlengineering.dk

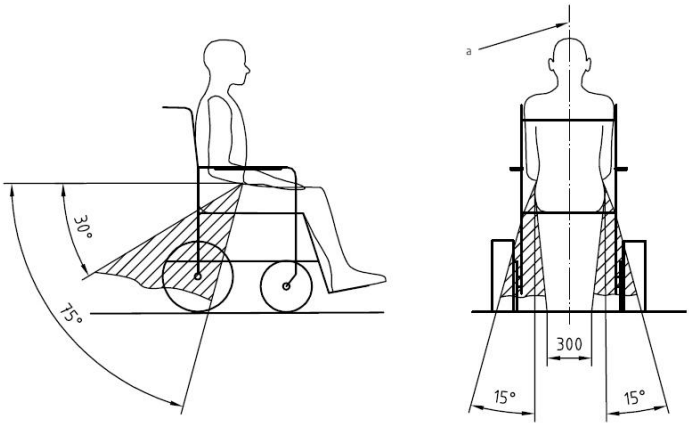
18.1.1 Safety belt:

If the user is transported in his wheelchair, it is necessary to use a car safety belt to secure the wheelchair user.



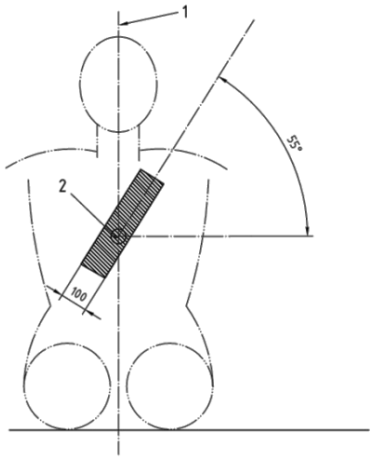
Positioning of the car safety belts for wheelchair users.

The wheelchair has been crash tested using tie-down belts, and a three-point occupant safety belt. We advise you to use a Dahl three-point occupant safety belt model 500984 system or a system that is equally specified. It is very important to use the safety belt at the right angles according to the wheelchair user. The angle for the pelvis part (2) of the safety belt must be at the angle of 30 – 75° with the horizontal plane. (See the picture below). Also, the side angle should stay between the vertical planes to maximum of 15° angle with the vertical plane. (See the picture below).



Optimal angles for a safety belt used by the wheelchair user

The shoulder part (1) of the safety belt should be positioned according to the figure below.



Shoulder safety belt positioning

NOTE

Please obtain the following points for an optimal personal safety of the wheelchair user:

- the pelvic belt should be worn low across the front of the pelvis, so that the angle of the pelvic belt is within the preferred zone of 30° to 75° to the horizontal, as shown in figure above.

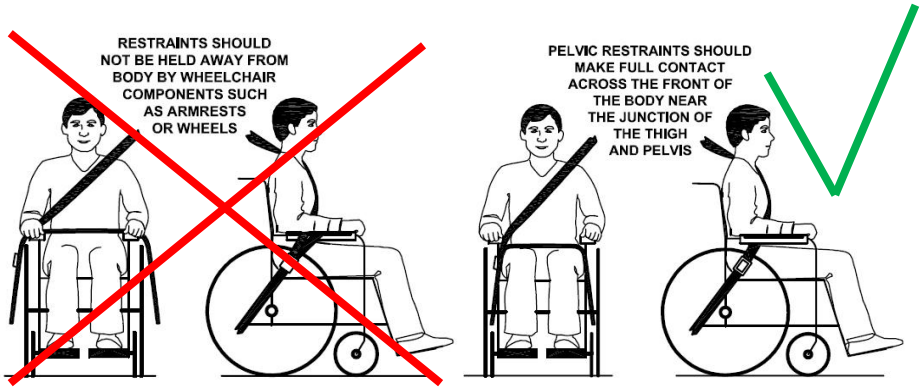
- a steeper (greater) angle within the preferred zone is desirable.

- belt restraints should not be held away from the body by wheelchair components or parts, such as the wheelchair armrests or wheels, along with an illustration similar to that of the figure shown above.

- upper torso belts should fit over the shoulder and across the chest, as illustrated in figure of the shoulder safety belt positioning.

- belt restraints should be adjusted as tightly as possible, consistent with user comfort.

- belt webbing should not be twisted when in use.



NOTE

Please, make sure the following conditions are fulfilled to obtain a safe transportation:

- Whenever possible the occupied wheelchair shall be located in a forward-facing configuration and secured by the tie downs in accordance with the WTORS (Wheelchair Tiedowns and Occupant Restraint Systems) manufacturer's instructions.

- This wheelchair is suitable for use in vehicles and has met the performance requirements for travelling forwards-facing in frontal impact conditions. Its use in other configurations within a vehicle has not been tested.

- The wheelchair has been dynamically tested in a forward-facing orientation with the ATD (anthropomorphic test device) restrained by both pelvic and upper torso belts.

- Both pelvic and upper torso belts should be used to reduce the possibility of head and chest impacts with vehicle components.

- When possible, other auxiliary wheelchair equipment should be either secured to the wheelchair or removed from the wheelchair and secured in the vehicle during transit, so that it does not break free and cause injury to vehicle occupants in the event of a collision.

- Danger! Any wheelchair anchored occupant restraint i.e. three-point belt, harness or postural supports (lap straps, lap belts) should not be used or relied on for occupant restraint in a moving vehicle, regardless if labeled ISO 7176-19, ISO 10542-1, SAE J2249 or any other. Use a vehicle anchored and certified occupant restraint system instead.

- The wheelchair should be inspected by a manufacturer's representative before reuse following involvement in any type of vehicle impact.

NOTE

- Alterations or substitutions should not be made to the wheelchair securement points or to structural and frame parts or components without consulting the manufacturer.

- Only use “gelled electrolyte” batteries on powered wheelchairs when used in a car.

WARNING

Special care should be taken when applying the occupant restraint to position the seatbelt buckle so that the release button will not be contacted by wheelchair components during a crash.

18.1.2 Backrest, legrest and headrest settings during transportation

During transportation in an occupied position, the backrest of the wheelchair needs to be set into an upright position. The legrest should be at a knee angle close to 90 degrees. The seat height should be in the lowest position. The headrest needs to be adjusted well so it will catch the head of the wheelchair user during the rebound of an impact. Following all the above adjustments helps reduce the risk of whiplash.



Recommended position of the backrest, legrest and headrest

18.2 Transportation on an airplane

When transporting your wheelchair by air, you should primarily pay attention to the following:

18.2.1 Batteries

Gel batteries: In most cases, they do not need to be removed from the wheelchair. The batteries only need to be disconnected from the wheelchair. To do this, simply disconnect one of the battery pole connectors.



Position of the battery pole (behind the black cover)

Acid batteries: Most airlines require that batteries be removed from the wheelchair and transported in special boxes that the airline may provide.

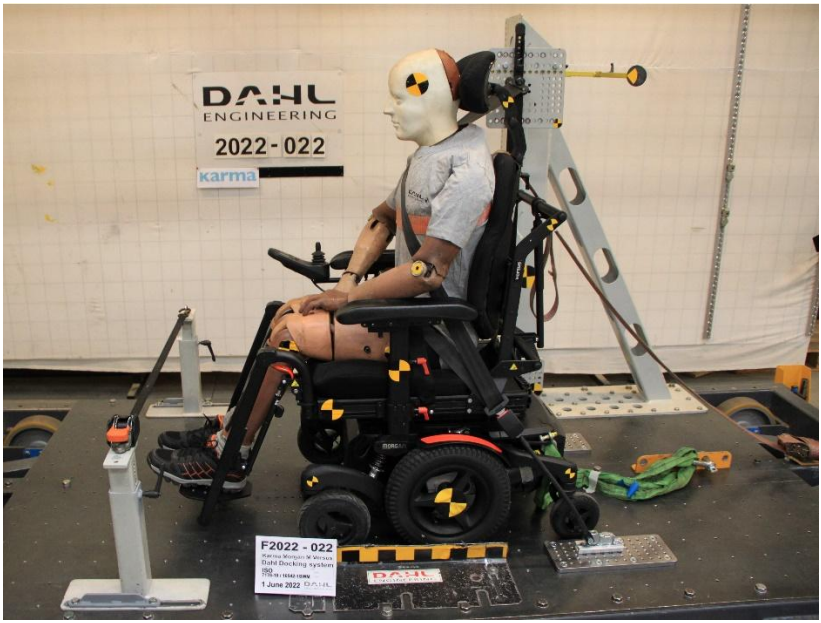
When transported by air, the wheelchair will be put with other goods in a confined space. Therefore, it is important to take preventive action to minimize transport damage to the wheelchair. Cover the control panel with soft, shock-absorbing material (foam plastic or similar) and fold it in towards the back rest. Protect other protruding objects in a similar manner. Tape any loose cables to the seat or covers.

18.2.2 The wheelchair's dimensions and weight

How much the wheelchair weighs and how large it is are important, depending on the type of airplane on which the wheelchair is to be transported. The smaller the airplane is, the smaller the wheelchair may be/weigh and vice versa. Always check with the airline what rules apply.

18.3 Transportation using Dahl Docking Station

Morgan M Versus (MGNM-VRS) has been crash tested using a Dahl Docking Station tie down system according to 7176-19:2008 and 10542-1:2012 SWM, where the wheelchair is facing forward in driving direction (driving direction like the driver seat).



Morgan M Versus (MGNM-VRS) crash test using Dahl Docking Station

The locking of the wheelchair into the Dahl Docking Station makes it much easier to lock down the wheelchair for occupied transportation. It can be used also for wheelchair users who want to drive the car by themselves.
The system is self-locking and can be released by pushing a button. The locking device will open up for a certain time to make the un-docking possible.

⚠ WARNING

The Dahl Docking Station is only allowed to build into a vehicle by trained and authorized staff of a registered car adaptation company. For ordering the Dahl Docking System and its accessories, please contact Dahl Engineering in Denmark for further details. You can find Dahl at www.dahlengineering.dk

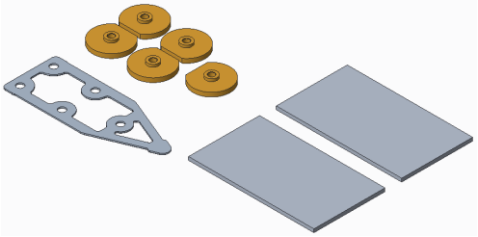
18.3.1 Mounting of the Dahl locking adapter on the wheelchair

The Morgan M Versus (MGNM-VRS) chassis can be equipped with a Dahl docking plate underneath the battery box frame of the chassis.



Morgan M Versus (MGNM-VRS) chassis with Dahl docking plate mounted.

For detailed information about the Dahl Docking System, please visit the homepage: www.dahlengineering.dk
To fit the Dahl docking plate, Dahl has created a special kit for Morgan M Versus (MGNM-VRS) chassis which included the special Dahl nut plates and the spacers for the battery box of Morgan M Versus (MGNM-VRS) to level the battery. This kit is available under Dahl part no: 503339.



Morgan M Versus (MGNM-VRS)/Dahl mounting kit nut and spacers

⚠ WARNING

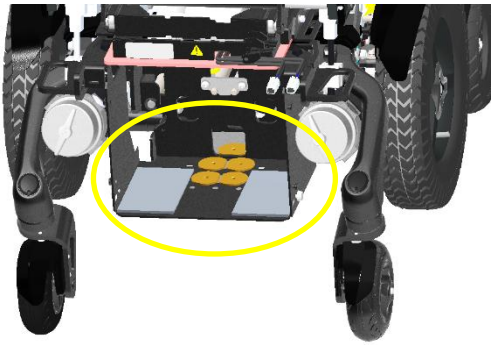
The Dahl Docking Station is only allowed to build into a vehicle by trained and authorized staff of a registered car adaptation company. For ordering the Dahl Docking System and its accessories, please contact Dahl Engineering in Denmark for further details. You can find Dahl at www.dahlengineering.dk

The Morgan M Versus (MGNM-VRS) chassis has dedicated holes in the chassis where the Dahl lock plate can be mounted on.



Dedicated holes for mounting Dahl lock plate

1. Remove the rear battery from the Morgan M Versus (MGNM-VRS) Chassis and put the special Dahl nut plates into the dedicated mounting holes from the inside of the battery box.



2. Place two plastic spacers (Dahl part no. 501910) in the battery box just like the drawing in the above. The best is to fix them with some double sided tape.

3. Take the 2 mm spacer (Dahl part no. 500671), and install it under the battery box to make it level on the underside of the battery box.

4. Then add the 8 mm spacer (Dahl part no. 500673) under the 2 mm spacer (Dahl part no. 500671). Then there are 10 mm spacers in total. Next, mount the lock plate (Dahl part no. 500561) under the spacers.

5. Note that the following parts are the standard parts that come with the complete docking station: 8 mm spacer (Dahl part no. 500673), the lock plate (Dahl part no. 500561) and the 5 pieces of Dahl high grade steel (14.9) Torx bolts (Dahl part no: 502800)

NOTE

The special Dahl high grade Torx bolts (Dahl part no: 502800) only come in one length which often is too long. They need to be cut into the right length by the authorized engineer to fit the lock plate properly without damaging the batteries.



Mounting the Dahl docking plate on to the Morgan M Versus (MGNM-VRS) chassis

6. After cutting the bolts to the right length, Loctite 222 needs to be added on to the thread to secure the bolts.

7. The five Torx bolts shall be tightened with a torque wrench to the preset torque of 16 – 18 Nm.

8. Place the batteries back into the chassis and connect them to the electronics.

Now the Morgan M Versus (MGNM-VRS) chassis is ready to be docked into the Dahl Docking Station. For the Dahl Docking Station, both Dahl Docking Station MK II and Dahl VarioDock™ are compatible with the Morgan M Versus

(MGNM-VRS) chassis. If you want to have more flexibility in height adjustment for securing wheelchairs with different ground clearances, you could choose the latter.
The mounting of the Dahl Docking Station into your vehicle shall only be executed by an authorized car adaptation company. They will get the right support and information from Dahl Engineering how to mount the docking station into the designated vehicle.

⚠ WARNING

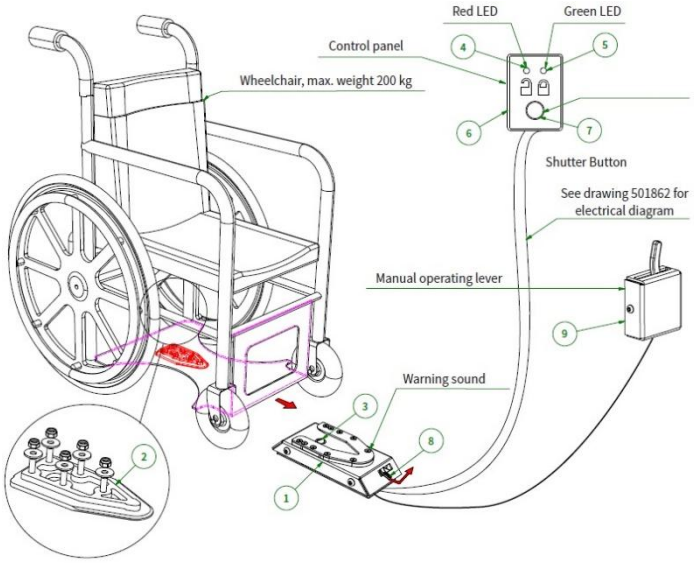
The Dahl Docking Station is only allowed to build into a vehicle by trained and authorized staff of a registered car adaptation company. For ordering the Dahl Docking System and its accessories, please contact Dahl Engineering in Denmark for further details. You can find Dahl at www.dahlengineering.dk



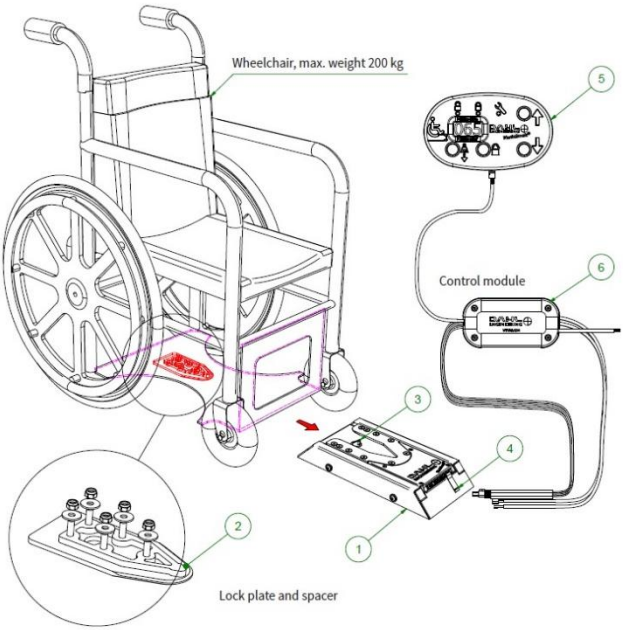
Content of *DAHL DOCKING STATION MK II* Art. no. 501750.



Content of *DAHL VARIODOCK™* Art. no. 503600.



Dahl Docking Station MK II function description



Dahl VarioDock™ function description



Dahl Docking Station mounted on the floor

18.3.2 Locking procedure

Drive the wheelchair slowly into the vehicle and make sure you centre your wheelchair in the middle of the docking module. If well positioned, the locking system will also guide the wheelchair into the docking station. Keep in slowly driving until you feel the wheelchair is hitting the end position in the docking station. At the same time you will hear a clicking sound. The wheelchair is now locked into the docking station. The light on the control panel will light up the LED showing the wheelchair is locked in correctly. Now switch the wheelchair off.

⚠ WARNING

If the wheelchair is not centered correctly, it might not be possible to lock in top the docking station. In that case, retry by driving a bit backwards and re-center the wheelchair. Try once more until you hear the clicking sound and you see the locked sign LED on.

After the wheelchair is locked in, put the car safety belt on according to the instruction in chapter 18.3.5.

⚠ WARNING

Do not forget to put the car safety belts on before driving in the vehicle. This is in order to avoid dangerous situations and personal- or wheelchair damage.

18.3.3 Unlocking procedure

To unlock the wheelchair, first open up the car safety belt. Then switch on the wheelchair and switch to drive mode. Now push the release button of the Dahl Docking Station. You will hear a firm click. The locking bolt is now retracted and the wheelchair can drive in reverse direction out of the docking station.

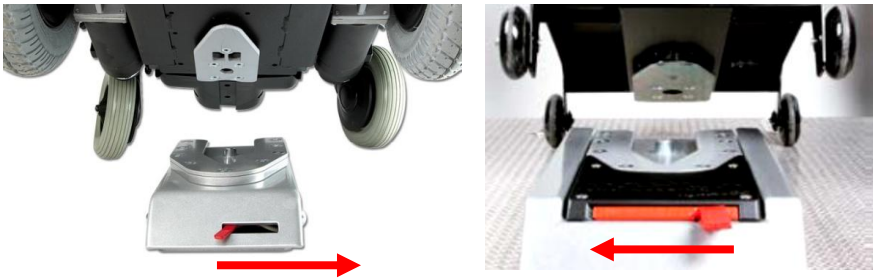
ⓘ NOTE

After pushing the release button of the Dahl Docking Station, the locking bolt is retracted for a certain period of time. After that time, the bolt will lift up again and lock the docking station. Make sure you drive your wheelchair out of the docking station in this time window of the unlocked position. If not, you have to push the release button one more time.

18.3.4 Manually unlocking in case of electric failure or accident

Dahl Engineering offers two docking stations, the Mk II, and a new power height adjustable called Dahl VarioDock. Please also refer to Dahl Engineering instructions for installation, use and maintenance for the station used.

The Dahl Docking Station can be unlocked manually in case of an emergency or if the electric unlocking is failing.



The release lever on the Dahl Docking Station MK II (Left) and Dahl VarioDock™ (Right)

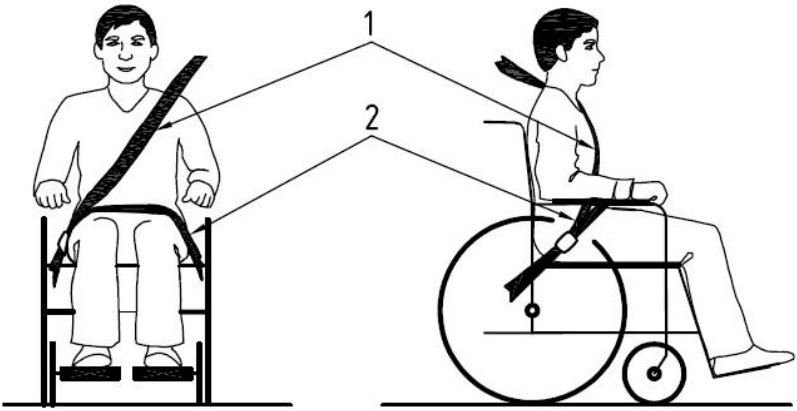
To unlock the docking station manually, the red lever needs to be pulled to the other side as shown by the arrow in the photo above. This retracts the locking bolt manually so the wheelchair can be released out of the docking station.

⚠ WARNING

In case of a failure of the docking station, contact your local car adaptation company who has built in the device into your vehicle. Only authorized and trained staff is allowed to work on the docking device.

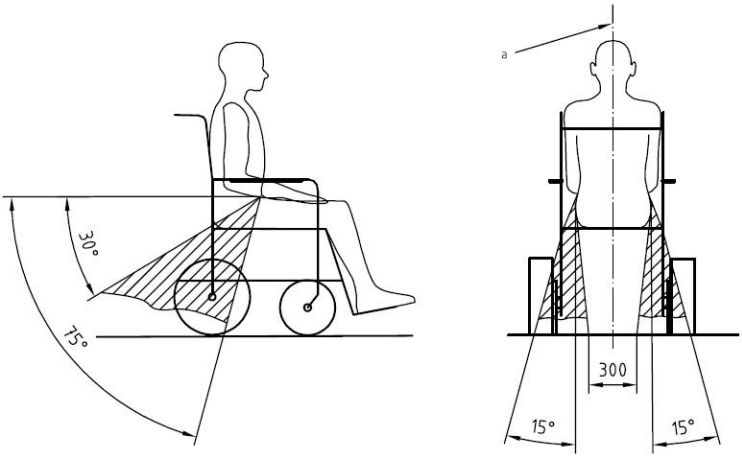
18.3.5 Safety belt

If the user is transported in his wheelchair, it is necessary to use a car safety belt to secure the wheelchair user.



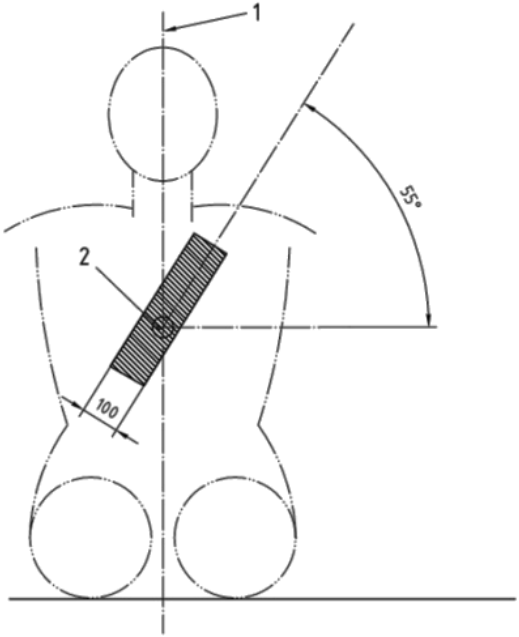
Positioning of the car safety belts for wheelchair users.

The wheelchair has been crash tested using a Dahl three-point occupant safety belt, model 500984. We advise you to use a similar system or a system that is equally specified. It is very important to use the safety belt at the right angles according to the wheelchair user. The angle for the pelvis part (2) of the safety belt must be at the angle of 30 – 75° with the horizontal plane. (See the picture below). Also, the side angle should stay between the vertical plane to maximum of 15° angle with the vertical plane. (See the picture below).



Optimal angles for a safety belt used by the wheelchair user

The shoulder part (1) of the safety belt should be positioned according to the figure below.



Shoulder safety belt positioning

NOTE

Please obtain the following points for an optimal personal safety of the wheelchair user:

- the pelvic belt should be worn low across the front of the pelvis, so that the angle of the pelvic belt is within the preferred zone of 30° to 75° to the horizontal, as shown in figure above.

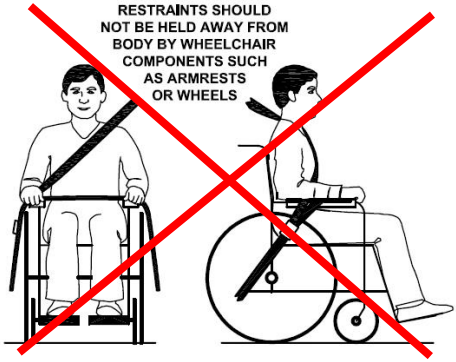
- a steeper (greater) angle within the preferred zone is desirable.

- belt restraints should not be held away from the body by wheelchair components or parts, such as the wheelchair armrests or wheels, along with an illustration similar to that of the figure shown above.

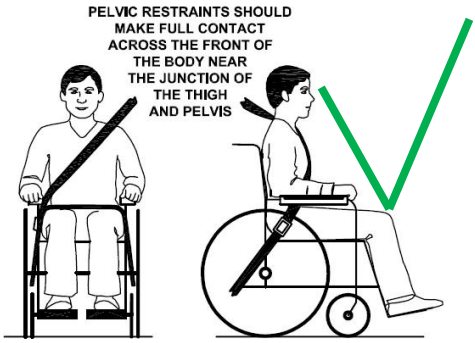
- upper torso belts should fit over the shoulder and across the chest, as illustrated in figure of the shoulder safety belt positioning.

- belt restraints should be adjusted as tightly as possible, consistent with user comfort.

- belt webbing should not be twisted when in use.



Picture of improper belt fit



Picture of proper belt fit

NOTE

Please, make sure the following conditions are fulfilled to obtain a safe transportation:

- Whenever possible the occupied wheelchair shall be located in a forward-facing configuration and secured by the tie downs in accordance with the WTORS (Wheelchair Tiedowns and Occupant Restraint Systems) manufacturer's instructions.

- This wheelchair is suitable for use in vehicles and has met the performance requirements for travelling forwards-facing in frontal impact conditions. Its use in other configurations within a vehicle has not been tested.

- The wheelchair has been dynamically tested in a forward-facing orientation with the ATD (anthropomorphic test device) restrained by both pelvic and upper torso belts.

- Both pelvic and upper torso belts should be used to reduce the possibility of head and chest impacts with vehicle components.

- When possible, other auxiliary wheelchair equipment should be either secured to the wheelchair or removed from the wheelchair and secured in the vehicle during transit, so that it does not break free and cause injury to vehicle occupants in the event of a collision.

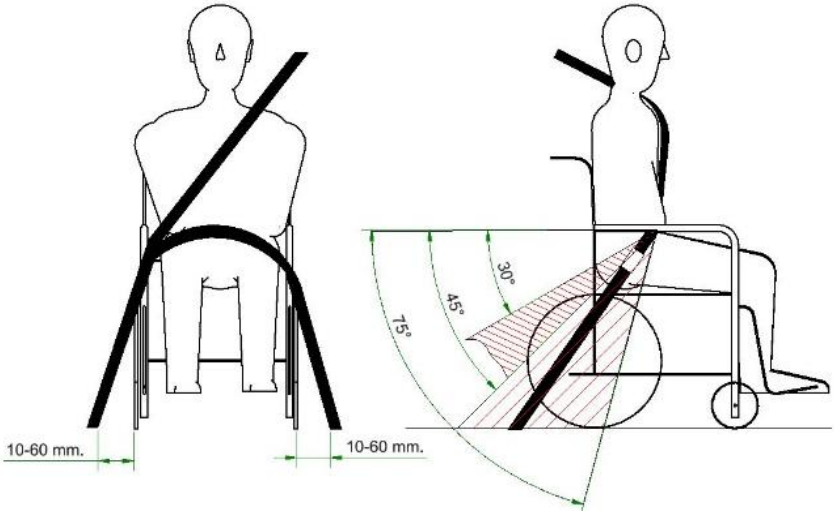
- Danger! Any wheelchair anchored occupant restraint i.e. three-point belt, harness or postural supports (lap straps, lap belts) should not be used or relied on for occupant restraint in a moving vehicle, regardless if labeled ISO 7176-19, ISO 10542-1, SAE J2249 or any other. Use a vehicle anchored and certified occupant restraint system instead.

- The wheelchair should be inspected by a manufacturer's representative before reuse following involvement in any type of vehicle impact.

18.3.6 Positioning the occupant restraint when using it with the Dahl Docking systems only

⚠ WARNING

Danger!
When using wheelchair with Dahl Docking systems, the floor anchorage points for the occupant restraint system shall be located 10 – 60 mm outside wheels, on each side. The pelvic belt must be worn low across the front of the pelvis so that the angle of the pelvic belt is within the optional or preferred zone of 30° to 75° as shown. A steeper (greater) angle within the preferred zone, 45° to 75° is desirable i.e. closer to, but never exceeding 75°.



19. Maintenance and repairs

The user and attendant have to take care of some maintenance, service, and occasionally fault-finding activities. Other activities as described in this paragraph should be carried out under supervision of your authorized dealer.

19.1 Battery charging

This wheelchair is provided with two maintenance free batteries. During normal use, the batteries must be charged every day. It is most convenient to make it a daily practice to charge the wheelchair during the night.

NOTE

- Only charge in a well-ventilated room with no sources of open fire.
- Turn off the control unit before charging.
- Make sure the charging cable is not causing crashes of people.
- When the charger is disconnected from the wheelchair, also disconnect the charger from the mains.
- Place the charger in a place where it can radiate its heat freely during charging.

After having taken care of these precautions, charge the batteries by plugging in the charger in the rear of the control unit first. Plug in the charger in the mains secondly. Read the manual of your charger carefully for any other precautions and user prescriptions. When the wheelchair is not used over a longer period, recharge the batteries every four weeks to keep the batteries in good condition. If the batteries are not charged regularly, the remaining capacity will quickly drop.

19.2 Short-term storage

For the charging process to produce a battery with good capacity, the temperature in the storage room should not be lower than +5 degrees.
If it is stored at a temperature below +5 degrees, there is a higher risk that the battery has not been fully charged when it comes to be used and also a higher risk of corrosion.

19.3 Long-term storage

The battery may be stored in an unheated room, but it should be charged at least once a month for maintenance purposes.

NOTE

When the wheelchair is stored for a long term, we advise you to disconnect the batteries from the wheelchair. This way the batteries will hold their energy for a longer period.

When re-using the wheelchair, the batteries will be installed and fully charged.

Ask your local authorized supplier to store and maintain the batteries if they are not used for a long period (more than two months.)

NOTE

• Please note that a battery discharges itself and that a discharged battery can burst when it is cold. If the wheelchair is to be stored unused for an extended period of time, the batteries must always be charged once a month to avoid them being damaged.

• The wheelchair must not be stored in areas subject to condensation (steam or moisture on surfaces), for example utility rooms or similar.

• The wheelchair may be stored in an unheated room. From the point of view of corrosion, it is best for the room to be a few degrees warmer than the surroundings as this keeps the room drier.

• If the wheelchair is fitted with acid batteries, the acid level should be checked regularly. If the wheelchair is fitted with gel batteries, the liquid level does not need to be checked.

• The life of the batteries depends entirely on regular charging.

WARNING

Be careful when using metal objects close to the batteries. A short circuit might easily create strong sparks and can cause a fire. Should you need to work on the batteries, use isolated tools and wear protective gear on hands and eyes.

19.4 Tools

The wheelchair comes with a tool kit to be able to adjust most settings.

NOTE

Some repairs may require tools other than those supplied with the wheelchair.

NOTE

Any unauthorized alterations to the wheelchair and its systems may lead to an increased risk of accident.
All alterations to and interventions in the wheelchair's vital systems must be performed by an authorized service engineer. In case of doubt, always contact an authorized service engineer.

WARNING

Damage caused by self-servicing or servicing by unauthorized personnel cannot be claimed under warranty!

If you have any doubt in the capability of yourself or the service engineer, please contact your local authorized supplier to help you.

19.5 Wheels and tires

Check at regular intervals that the wheelchair's tires have the correct tire pressure. Check regularly that the tire pressure is okay. We suggest checking the tire pressure at least every 4 weeks.

Type of tire	Tire size	Recommended pressure
Front tire	2.50/2.00-4	40 PSI, 2.8 Bar, 275 Kpa
Middle tire	3.00-8	35 PSI, 2.4 Bar, 240 Kpa

⚠ WARNING

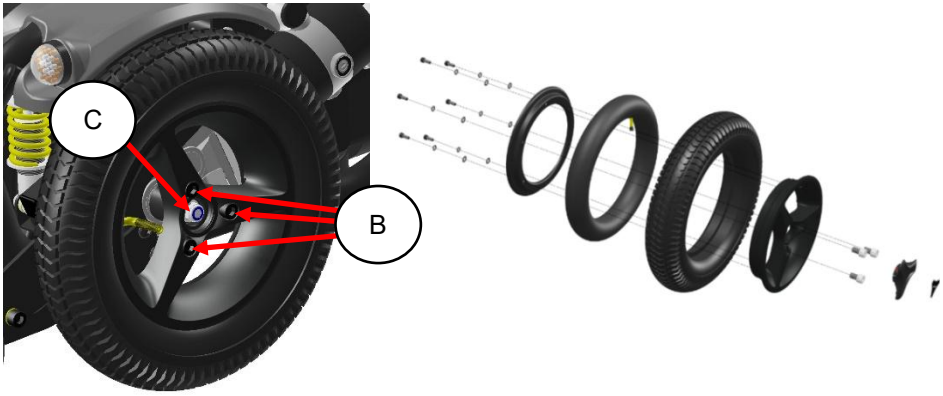
An incorrect tire pressure may result in lower stability and maneuverability. Too low tire pressure also results in abnormal wear and shorter driving range.

⚠ WARNING

When the load exceeds 136 kg, the front caster must be equipped with a PU solid tire. If the load exceeds 136 kg and pneumatic front casters are used, the caster may burst during steering. This may compromise driving safety and could result in personal injury.

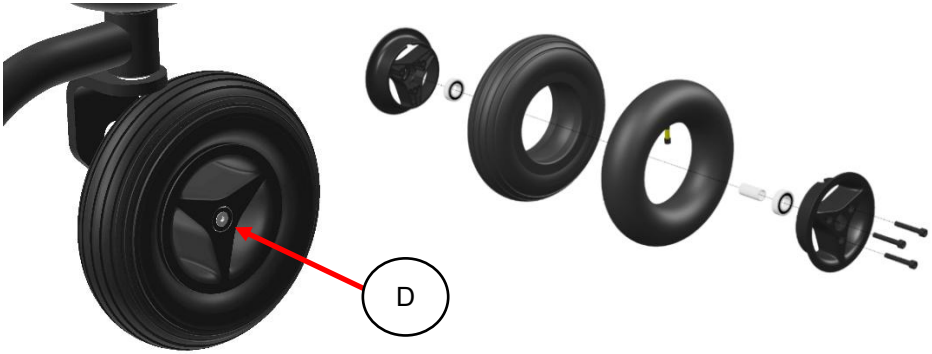
19.5.1 Puncture repair

Since the wheelchair is rather heavy, it is recommended to let your authorized supplier repair eventual tire punctures. First lift the wheelchair so that the punctured tire is free from the ground. The middle wheel tires can be taken off by loosening the 3 bolts (B) which hold the wheels on to the wheelchair. **DO NOT LOOSEN THE CENTER BOLT (C).**



Exploded view of middle (driving) wheel

The front wheel tires can be taken off by loosening the center bolt (D), which holds the wheels onto the wheelchair.



Exploded view of front wheel

After taking the wheels of the wheelchair the rim can be split. The tire is then available for repair. The inner tubes of the tires can be repaired according to the description on the tire puncture repair kit that you use. It is however recommended to renew the inner tube at all times when the tube has a puncture.

NOTE

After re-assembling the wheel, you should mount the wheel onto the motor or rear fork and secure the bolts with blue Loctite.

19.6 Cleaning

Regular care and maintenance will prevent unnecessary wear and damage to your wheelchair. The following is general advice recommended by KARMA. For severe soiling of the upholstery or damage to the surface finish, contact KARMA or your local authorized supplier for information.

19.6.1 Upholstery, cloth/air mesh

For normal cleaning, wash the upholstery with hand warm water and a mild nonabrasive soap. Use a soft cloth or brush. Before the surface dries, wipe off any water/soap residues with a clean, dry cloth. This procedure may be repeated to remove stubborn dirt or stains.

If necessary, the cover may be removed before cleaning. See also the washing instructions on the label of the upholstery materials.

19.6.2 Metal surfaces

For normal cleaning it is best to use a soft cloth/sponge, hand warm water and a mild detergent. Wipe down carefully with a cloth and water and dry off. Remove scuff marks from semi-matt surfaces with soft wax (follow manufacturer's instructions).

Remove scuff marks and scratches from shiny surfaces using car polish, either liquid or paste. After polishing, apply soft car wax to restore the original surface gloss.

19.6.3 Plastic covers

For normal cleaning, wash plastic surfaces with a soft cloth, mild detergent and hand warm water. Rinse thoroughly and dry with a soft cloth. Do not use solvents or abrasive kitchen cleaners.

⚠ WARNING

Never use aggressive chemical cleaner or cleaning fluids. These will damage the surface and structure of the material.

⚠ WARNING

Never use a high-pressure water hose or steam cleaner. This will damage the surface and structure of the material and could cause electronic failure.

⚠ WARNING

Never use a sponge with a hard surface. This will damage the surface and structure of the material.

19.7 Brake release (Freewheel mode)

Check regularly, approximately once a month, that the brake release and the freewheel switches/freewheel levers are working properly.

When the brakes are released, it should not be possible to drive the wheelchair.





19.8 Battery replacement

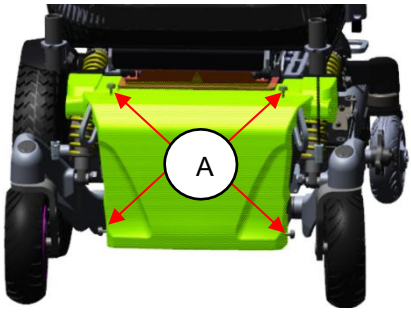
KARMA strongly recommends that battery replacement and installation always be done by a qualified technician. To replace the batteries, please refer to the photos below of the batteries equipped on the Morgan M series, and follow the below instructions to remove and load the batteries. The weight of one battery could be more than 10 kg. Please handle it with care.

⚠ WARNING

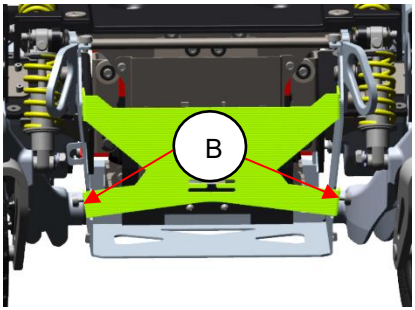
- Do turn off the power of the wheelchair before replacing or loading the batteries.
- Do NOT allow conductive material such as a wrench to contact BOTH battery terminals at the same time. This will result in a short that can cause burns to you and damage the battery.
- Most batteries are not sold with instructions. However, warnings are frequently noted on top of the batteries. Read them carefully.
- Do NOT allow the liquid in the battery to come into contact with skin, clothes or other items. It is a form of acid and may cause harmful or damaging burns. Should the liquid come into contact with skin, rinse the area immediately and thoroughly with cool water. If liquid comes into contact with eyes, flush eyes immediately and seek medical attention as soon as possible.
- The use of rubber gloves and chemical goggles are recommended when working with batteries.
- NEVER smoke or strike a match near the batteries.
- Replace the batteries IMMEDIATELY if there are any cracks or leaks.

19.8.1 Replacing the batteries (Front side)

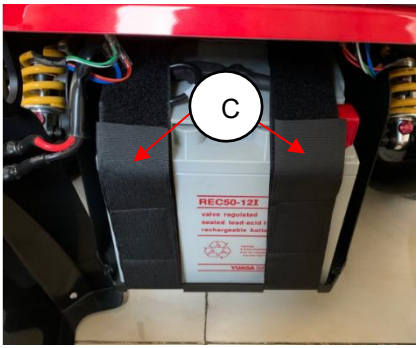
Step 1: Remove the bolts (A) of the front cover in the front of the wheelchair. Detach the front cover and lift it off.

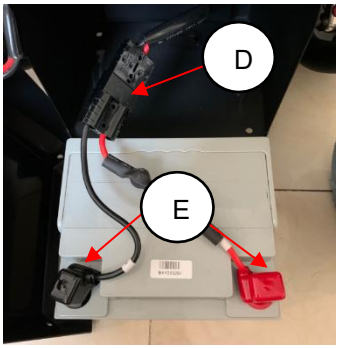


Step 2: Remove the screws (B) of the front battery plate and then detach it.



Step 3: Unfasten the fixing straps (C) of the battery box. Then hold the battery and slightly pull it out. Unplug the connector (D) of the main power cable. Disconnect the cables (E) from the positive and negative poles.





⚠ WARNING

Although the batteries may be broken, still be very careful when touching the battery connection poles. Avoid any risk of short circuit between both poles.

Step 4: Take the new battery and then connect the cables on to the positive and negative poles.

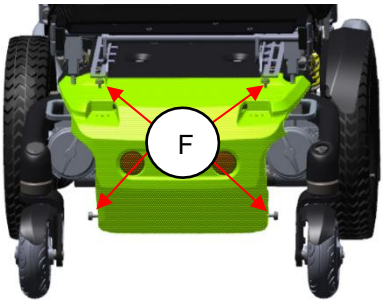
Step 5: Connect the cables to the main power cable and then place the battery into the front of the battery box.

Step 6: Fasten the fixing straps and then mount back the front battery plate.

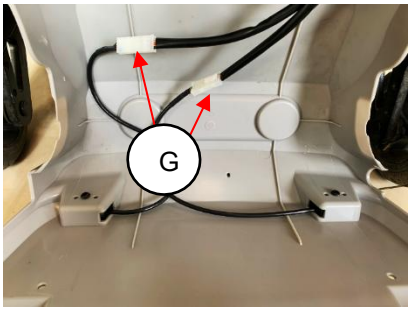
Step 7: Place the front cover back and secure it with the bolts.

19.8.2 Replacing the batteries (Rear side)

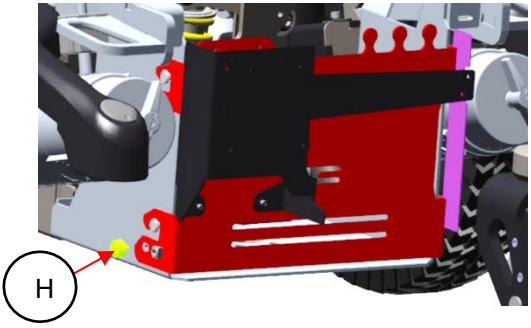
Step 1: Remove the bolts (F) of the rear cover in the rear of the wheelchair. Detach the rear cover and lift it off.



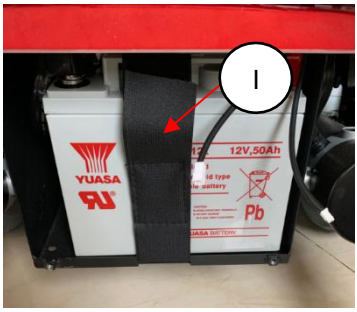
Step 2: Disconnect the connectors (G) of the rear light/direction light assembly.

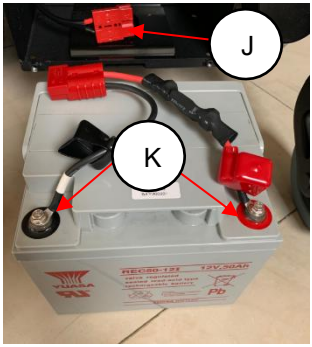


Step 3: Remove the screws (H) on both sides of the rear battery plate and then detach it.



Step 4: Unfasten the fixing straps (I) of the battery box. Then hold the battery and slightly pull it out. Unplug the connector (J) of the main power cable. Disconnect the cables (K) from the positive and negative poles.





Step 5: Take the new battery and then connect the cables on to the positive and negative poles.

Step 6: Connect the cables to the main power cable and then place the battery into the rear of the battery box.

Step 7: Fasten the fixing straps and then mount back the rear battery plate.

Step 8: Place the rear cover back and secure it with the bolts.

19.8.3 Disposal of the batteries

⚠ WARNING

There are many risks involved with improper disposal of batteries, whether damaged or not. Batteries may contain heavy metals and be considered hazardous waste.

Many regions around the world now strictly enforce laws to help protect our environment. By not disposing of batteries properly, you may be liable for fines from your local through national government.

By not recycling batteries, they end up in landfills where lead and other chemicals may leach into streams and rivers destroying ecosystems and poisoning local water resources.

Improper disposal of batteries may also cause injury to unsuspecting others that come into contact with them. If you come into contact with fluids or corroded powder from a battery, rinse with water and contact a physician if necessary. If contact with eyes occurs, rinse for 15 minutes and then visit a physician.

DO NOT incinerate or burn the battery. It will cause it to explode!

Please see the chapter of: Disposal of the product

⚠ WARNING

If you are not capable of replacing the batteries by yourself or you don't feel comfortable doing it, please contact your local authorized supplier for help.

⚠ WARNING

Damage on the wheelchair as a result of a not proper repair or replacement is not covered by our product warranty.

⚠ WARNING

Batteries are classified as chemical waste and need to be disposed according to the local regulations for chemical waste.

20. Refurbishment and re-use of the product

This wheelchair is suitable for refurbishment and re-use. This means that, if the wheelchair is not used anymore by the first user, it can be refurbished to fit another user. Should you not be able to use the wheelchair any longer, we strongly recommend you contact your local authorized supplier to have it picked up for refurbishment and re-use.

⚠ WARNING

The refurbishment of the wheelchair is only allowed to be executed by an authorized supplier.

⚠ WARNING

If the wheelchair is refurbished by a non-authorized supplier or institute, KARMA Medical cannot be held responsible for this product, and all warranty claims will be voided.

ⓘ NOTE

The wheelchair will be refurbished according to a refurbishment guideline of KARMA. This includes the replacement of all upholstery parts, a total disinfection of the product and a complete technical check of the wheelchair and its accessories.

21. Disposal of the product

When disposing of the used wheelchair, you need to follow the local legal regulations for disposals.

We strongly recommend you contact your local authorized supplier to take care of the disposal of your wheelchair.

⚠ WARNING

Batteries are classified as chemical waste and need to be disposed according to the local regulations for chemical waste.

22. Troubleshooting

The following troubleshooting guide describes a number of faults and events which may occur when you use your wheelchair, together with suggested remedies. Note that this guide cannot describe all the problems and events which may occur, and you should always contact your local authorized supplier or KARMA in case of doubt.

Event	Possible Cause	Remedy
The wheelchair does not start up	Batteries discharged.	Charge the batteries
	The cable connection of the control panel has come loose	Reconnect the cable
	Main fuse is defect	Replace main fuse Check first!!!
Wheelchair doesn't drive	Charge still connected	Disconnect charger
	Brake release activated	De-activate brake release
	Wheelchair locked	Unlock the wheelchair
The wheelchair switches itself on after a certain while	The energy saving mode has been activated	Restart wheelchair using the on/off button
The wheelchair stops whist being driven	A cable connection of the R-net system has come loose	Check all R-net connections and restart
	Main fuse has triggered	Replace main fuse Check first!!!
The wheelchair only drives at reduced speed	A speed reducing inhibit is activated	Move the seat into a position where max. Speed is allowed.
	Gyro has been disconnected	Re-connect gyro Need service!!
Certain powered seat function is not displayed in menu	Cable connection of seat function in disconnected	Call for service
	Seat function motor defect	Call for service
Wheelchair cannot be charged	Main fuse disconnected	Re-install main fuse
	Main fuse has triggered	Replace main fuse Check first!!!
	Connection between charger and joystick module not good	Check connection Call for service

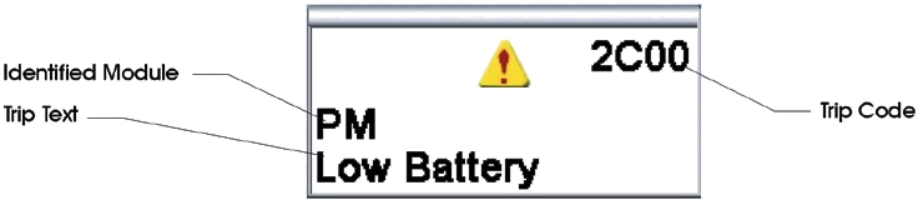
Note that this guide cannot describe all the problems and events which may occur and you should always contact your local authorized supplier or KARMA in case of doubt.

22.1 Diagnostics R-net LCD

When an error or a fault occurs in the wheelchair's electronics, information on it is displayed in the control panel's display. This information can then be used to diagnose where the error/fault occurred and its cause.
Troubleshooting and repairs must always be performed by authorized personnel with good knowledge of the wheelchair's electronics.

Diagnostic screens

When the control system's integrated protection circuits have been triggered so that the control system can no longer operate the wheelchair, a diagnostic screen is displayed in the control panel's display.



This indicates a system fault, i.e. R-net has detected a problem somewhere in the wheelchair's electrical system.

NOTE

If the fault is in a module that is not currently being used, it may still be possible to drive the wheelchair, but the diagnostic screen is displayed occasionally.

Switch off the wheelchair and leave it off for a few minutes. Then restart the wheelchair. If the fault persists, you must switch off the wheelchair and contact your service contacts. Write down the information displayed in plain text in the control panel's display and pass it on to your local authorized supplier's service contact.

WARNING

Diagnostics should only be performed by authorized persons with sound knowledge of the wheelchair's electronic control system. Incorrect or poorly performed repair works may make it dangerous to use the wheelchair. KARMA accepts no liability for any personal injury or damage to the wheelchair and its surroundings that occurs because of incorrect or poorly performed repair work.

23. Technical specifications





Product Model	**MGNM-VRS**	
Seating System	Minimum	Maximum
Nominal seat width (mm) with Lectus cushion[1]	420 / 470 / 520	
Nominal seat depth (mm) with Lectus cushion[2]	450 / 525	
Backrest height without cushion (mm)	605	845
Backrest height with cushion (mm)	525	765
Headrest height above seat (mm)	700	930
Armrest to seat distance without cushion (mm)	260	390
Armrest to seat distance with cushion (mm)	160	290
Front location of armrest structure (mm)	0	600
Seat surface height at front edge without cushion (mm)	440	740
Seat surface height at front edge with cushion (mm)	540	840
Footrest to seat distance without cushion (mm)	230	400
Footrest to seat distance with cushion (mm)	330	500
Effective seat width (mm)	340	665
Effective seat depth (mm)	150	550
Seat plane angle (X°) (fixed angle)	3 / 5.5 / 8 / 10.5 / 13 / 15.5	
Seat plane angle (X°) (power tilt)	3	48
Backrest angle (X°)	0	45
Seat to backrest angle (X°) (power recline)	90	135
Seat to backrest angle (X°) (manual recline)	75	115
Leg to seat angle (X°)	105	185
Driving Characteristics	Minimum	Maximum
Front caster size	2.50 / 2.00 -4 (8″)	
Drive wheel size	3.00 -8 (14″)	
Rear caster size	2.00 / 1.00 -4 (6″)	
Overall length with legrest (mm)	1195	1660
Overall width (mm)	600	825
Overall height (mm)	1190	1725

Product Model	**MGNM-VRS**	
Folded length (mm)	790	-
Folded width (mm)	600	825
Folded height (mm)	720	-
Total mass (kg)	164.6 (50 Ah)	187 (80 Ah)
Total mass without batteries (kg)	133	
Mass of the heaviest part (kg)	148	
Maximum user weight (kg)[3]	136 (crash-tested) 160 (non-crash-tested)	
Drive range (km)[4]	39.7 (136 kg, 80 Ah) 28 (160 kg, 80 Ah)	
Maximum speed forward (km/h)	6 / 10 / 12 (Optional)	
Minimum braking distance from max speed (mm)	2900	-
Obstacle climbing (mm)	-	75
Ground clearance (mm)	80	-
Minimum turning radius (mm)	955	-
Minimum turning radius without user (mm)	805	-
Reversing width (mm)	1260	-
Static stability downhill (X°)	12 (for 136 kg) 11 (for 160 kg)	
Static stability uphill (X°)	20 (for 136 kg) 9 (for 160 kg)	
Static stability sideways (X°)	15 (for 136 kg) 12 (for 160 kg)	
Dynamic stability (X°)	6 (for 136 kg) 8 (for 160 kg)	
Ability to climb rated slope (X°)[5]	12 (for 136 kg) 8 (for 160 kg)	

Product Model	**MGNM-VRS**
Electrical System	
Controller	VR2 / R-net (Optional)
Motor power (W)	400 / 350 (Optional)
Battery capacity (Ah)	80 x 2 / 50 x 2 (Optional)
Charger output current (A)	6 / 8
Battery Compartment (L x W x H) (mm)	(Front) 275 x 170 x 215 mm (Rear) 263 x 170 x 226 mm

1. **Nominal seat width** is measured the width of seat cushion at 120 mm in front of the backrest. This value is mainly used in the product ordering process.

2. **Nominal seat depth** is measured from the front end of the seat cushion to the back cushion. This value is mainly used in the product ordering process.

3. **Maximum user weight** refers to combined weight of the user and all personal items.

3. **Drive range** is estimated based on the following conditions: 20℃–35℃, 136 kg / 160 kg occupant, and brand new fully charged batteries and driving on the flat road.

4. **Ability to climb rated slope** is estimated based on the following conditions: 20℃–35℃, 136 kg / 160 kg occupant, and brand new fully charged batteries.

- The actual product specifications differ from the data in the table by ±10 mm ±0.5 kg.
- The actual product specifications may vary according to different configurations.
- KARMA reserves the right to modify information herein without further notice.
- If you want to know more about the measurement methods of wheelchair specifications, please scan the QR code to read the instructions on the KARMA website.

The wheelchair conforms to the following standards:

a) Requirements and test methods for static, impact and fatigue strengths (ISO 7176-8)

b) Power and control systems for electric wheelchairs – requirements/test methods (ISO 7176-14)

c) Climatic test accordance with ISO 7176-9

d) Requirements for resistance to ignition in accordance with ISO 7176-16

e) crash test according to ISO 7176-19:2008

24. Accessories

Accessories for KARMA powered wheelchairs are subject to continuous development. Every day we design new accessories to improve the flexibility of our products.
Contact your local authorized KARMA supplier for more information on the accessories which are available for your wheelchair.

Should you have a good suggestion for a new accessory, do not hesitate to contact us. Your idea might be the next new accessory!

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mail: karma@karmamobility.es
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NOTES:

We have a big dream

Whether it's a customized wheelchair, standing chair,
general purpose chair, or another mobility aid device,
each of our products is carefully designed with
our customers' voices, needs, and desires in mind.
When it comes to user experiences, we strive to be
more "caring," "empathetic," and "approachable."
Through our dedication and our mindfulness, we look forward to
bringing more confidence, joy, and love for life to those with physical disabilities around the world.

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KARMA Medical is continuously improving their products and accessories.
Changes might take place without further notice.

karma

A Better Wheelchair, A Better Fit

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